



[Silver] Vancouver+ Kamloops+ Columbia Icefield+ Banff National Park+ Kelowna+ Victoria 7-day Tour (Check in Banff Town Hotel for one night)

Product information			
Tour No.	BAA7		
Package plan name	Vancouver Airport Pick-up + Vancouver Free Day + BAA4 + VJ1		
Departure city	Vancouver -VR		
Destination	Vancouver -VR	Way location	Kamloops Ginseng Factory、Columbia Icefield、Banff National Park、Jasper National Park、Victoria
Travel days	7 Day 6 Night	Transportation	Vehicle
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD

List of other plans
Vancouver Airport Pick-up + Vancouver Free Day + VJ1 + BAA4 Vancouver Airport Pick-up + VJ1 + BAA4 + Vancouver Free Day Vancouver Airport Pick-up + BAA4 + VJ1 + Vancouver Free Day

Departure date
Package A: Vancouver airport pick-up+BAA4+VJ1+Vancouver free day: 05/01/2024-05/31/2024: Monday, Wednesday, Friday 06/01/2024-09/27/2024 Monday, Wednesday, Friday, Sunday 09/30/2024-10/11/2024: Monday, Wednesday, Friday
Package B: Vancouver airport pick-up+VJ1+BAA4+Vancouver free day:

05/01/2024-05/28/2024: Tuesday, Sunday

05/29/2024-09/30/2024: Tuesday, Thursday, Friday, Sunday

10/01/2024-10/12/2024: Tuesday, Sunday

Package C: Vancouver airport pick-up+Vancouver free day+VJ1+BAA4:

05/01/2024-05/28/2024: Monday, Saturday

05/29/2024-09/30/2024: Monday, Wednesday, Thursday, Saturday

10/01/2024-10/07/2024: Monday, Saturday

Package D: Vancouver airport pick-up+Vancouver free day+BAA4+VJ1:

05/01/2024-05/31/2024: Tuesday, Thursday, Sunday

06/01/2024-09/26/2024: Tuesday, Thursday, Saturday, Sunday

09/29/2024-10/12/2024: Tuesday, Thursday, Sunday

If the order includes children, please make sure to note and inform them of their age in advance when booking the itinerary, otherwise fees will be charged on-site according to adult standards.

Highlights

- Visit the breathtakingly beautiful Moraine Lake to enjoy the poetic and picturesque scenery of the lake and surrounding mountains.
- Take a look at four famous lakes in one stop: Lake Louise, Moraine Lake, Bow Lake and Okanagan Lake.
- Ride the giant snowmobile to explore the world-famous ice field ruins Columbia Icefield!
- Ride on the Banff Gondola to enjoy a 360-degree panoramic view of the Banff town and the magnificent Rocky Mountains (at your own expense).
- Enjoy lunch at the famous Chateau Lake Louise Hotel (at your own expense).

Join / leave point

Boarding location

11:30 Departure, Cruise Terminal: Pan Pacific Hotel Entrance;

Free pick-up time on the first day of your tour is provided at 11:30. Guests who choose this pick-up point have to pay additional \$1.00 per person to participate in 3-hour Vancouver tour.

Vancouver International Airport (YVR);

Complimentary airport pick-up services on the first day of your tour at the Vancouver International Airport (YVR) will be available at: 10:00, 12:30, 15:00, 17:00, 19:00 and 21:00. Please be aware that you may need to wait at the airport for other passengers to transfer to the hotel according to the bus schedule.

Drop-off location

Vancouver International Airport (YVR);

Complimentary airport drop-off services on last day of the tour: We suggest for domestic flights to please be booked after 21:30. For all other international flights we suggest booking flights after 22:30.

Tour introduction

Day 1

Vancouver Airport Pick-up

All day

Airport Pick-up Information:

1. Complimentary airport pick-up services will be provided at the Vancouver International Airport (YVR) at: 10:00, 12:30, 15:00, 17:00, 19:00, 21:00. We please ask that you patiently wait for other passengers to arrive at the airport before transferring to the hotel. The wait time may vary and depends on the bus schedule.
2. Vancouver International Airport (YVR) paid pick-up and drop-off services: For flights arriving between 07:00-23:00, the first two passengers will be charged \$100 (USD\$80), and each additional guest after that will be charged \$25 (USD\$20). Please be aware that there is a maximum of four people per order.
3. For all guests who collect luggage and meet with the guide before 12:15, you may pay \$1 to participate in the 3-hour Vancouver tour. Please patiently wait in the airport lobby and we will depart from the airport at 12:30.

Vancouver tour itinerary: Gastown → 2010 Winter Olympics Torch Plaza → Canada Place, via Chinatown.

Special Notes:

- 1) If the guests who want to participate in the Vancouver tour does not choose this activity when they reserve our product, they are allowed to get on the bus when there are free seats and they will be charged US\$25 per person.
4. The check-in time for the hotel is 15:00, customers arriving in advance can drop off their luggage at the front desk and arrange their own itinerary.
5. If pick-up service is included in the guest's itinerary, please be sure to provide accurate flight information and arrival times at the designated pick-up location. If there is any inaccurate information provided or an airport pick-up mistake,

the travel agency reserves the right to provide second transfer services or charge additional airport pick-up fees.

Vancouver Arrival	Domestic flight arrival	At Claim Belt #3
	International flight arrival	Arriving Hall Information Center
	Cruise Terminal	Pan Pacific Hotel Entrance, free pick-up time is provided at 11:30 Guests who choose this pick-up point have to pay additional \$1.00 per person to participate in 3-hour Vancouver tour.

Seattle paid pick-up information:

1. Every Wednesday, Thursday, Friday, Saturday, and Sunday, we provide a pick-up service from the Seattle City Vancouver team hotel. The price is \$55 per person one-way, and the pick-up location and time are: 13:30, 400 Broad St, Seat, WA 98109, Seattle Space Needle Square (this itinerary needs to be grouped with other Seattle returning guests. The arrival time in Vancouver is approximately after 9pm. Guests who mind, please do not choose).

2. Quick Shuttle between Seattle Airport and Vancouver hotel: You may book a Quick Shuttle from the Seattle Airport (SEA), Seattle downtown (Seattle-Washington State Convention Center), Seattle-Pier 66/91 to the Vancouver hotel (Richmond- River Rock Casino), and we will arrange the vehicle to pick up guests from Richmond- River Rock Casino to our group’s hotel.

Quick Shuttle price: one-way USD\$75/person.

The ride time is approximately 4-5 hours. The actual ticket information should come before the specific information is placed in the order. You can check out [more information](#) about taking the Quick Shuttle.

***Please be advised, this fare is 100% non-refundable, non-changeable, and non-transferable.**

3. Seattle-Vancouver round-trip chartered service: 7-person Van, with a maximum of 6 people; one-way USD\$650/van. Night

Hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級

Day 2

Free day

optional product	proposed price
[Silver] Whistler 1-Day Tour (Departs on Thursdays and Sundays, and adds Tuesdays from May) 【WS1】	\$60up
[Silver] Vancouver 1-Day City Tour (Departs on Mondays, Fridays and Sundays, and every day starting from May) 【VA1】	\$55up

【 Reference hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級; 】

Day 3

Vancouver - Vehicle - Okanagan Lake - Vehicle - Kelowna - Vehicle - Revelstoke / Salmon Arm

All day

In the morning, we will first head to the Hope Town, and then pass through the town of Merritt and head to visit the famous local "VQA" rare wine winery. Shortly after, we will head to Kelowna: the hometown of fruits in BC and pass by the Okanagan Lake. Following, we will visit the famous local Vernon Planet Bee Honey Farm. Finally, we will return back to Revelstoke.

Itinerary:

Vancouver → Hope Town (30 mins) → Merritt (Pass by) → Kelowna → Winery (45 mins) → Okanagan Lake (Pass by) → Vernon Planet Bee Honey Farm (30 mins) → Revelstoke / Salmon Arm

All day

Hope Town

Hope town is the perfect place to walk around and explore. It is filled with beautiful nature views and instant relaxation. Take a look at all that this town has to offer.

Grizzli Winery/Summer Hill Winery

Grizzli Winery is located in the center of Okanagan, Canada. The Winery is surrounded by a number of mountains and lakes! The sunshine and large temperature differences between day and night helps create the uniquely tasting wines.

Okanagan Lake

Okanagan Lake is a lake where algae and plant growth are limited. The shallow portions at either end of the lake tend to have the most plant growth. This lake is a must-see destination and will be definitely worth the visit.

Vernon Planet Bee Honey Farm

Planet Vernon Honey Farm is located in the suburbs of Vernon and produces featured local honey from their own beehives. Here, visitors have the opportunity to observe bees up close, stroll through a bee-friendly garden, and taste fresh honey.

Night

Hotel: Hilltop Inn Salmon Arm; Comfort Inn & Suites Salmon Arm; Sandman Hotel Revelstoke; similar

Day 4

Revelstoke / Salmon Arm - Vehicle - Banff National Park (Banff Gondola) - Vehicle - Banff

All day

In the morning, we will pass through the famous Rogers Pass in Glacier National Park. Following, join us for an epic scenic drive to Yoho National Park! Shortly after, we will head to the Banff National Park! First, we will have a nice lunch at your own expense, and we will go to the Louise Lake to enjoy the beautiful scenic views of Louise Lake. Next, we will take the Banff Gondola to have a panoramic view of Banff. Following, we will take a visit to the beautiful Moraine Lake. Then we will go to see the famous Bow Falls. Finally join us and relax yourself in Banff Town!

Itinerary:

Revelstoke / Salmon Arm → Glacier National Park (Pass-by) → Yoho National Park (Pass-by) → Banff National Park → Lake Louise (120 mins, including lunch time and sightseeing time) → Moraine Lake (15 mins) → Banff Gondola (60 mins) → Bow Falls (15 mins) → Banff Town (60 mins)

Special Note:

1. The opening time of Moraine Lake is from June to mid-October. If it is not open during the tour, the scenic spot will be cancelled, and the tour time of Louise Lake will be increased accordingly.

All day

Glacier National Park

Glacier National Park is one of forty-three national parks located within Canada. It has approximately 521 square miles of protected areas and includes portions of the Columbia Mountains, as well as Rogers Pass National Historic Site. The park contains active glaciers and snowy peaks! It is also home to one of Canada's largest cave systems and even offers a large selection of plants and animals to see.

Yoho National Park

Yoho National Park lies on the western slopes of the Canadian Rocky Mountains. Vertical rock walls, waterfalls and high peaks draw visitors from all around the world to this unique national park! Yoho offers exceptional hiking and sightseeing for everyone to enjoy! The park even offers a unique glimpse of Canada's natural wonders and an insight of this alpine majesty!

Banff National Park

Banff National Park is famously known for its colored lakes, majestic mountains, and endless outdoor adventures that it has to offer! It is also Canada's very first national park and the world's third! It has a rich heritage and is one of the world's most awe-inspiring mountain destinations to discover! Make sure to even take a special look at its easy access and close proximity that it has to the vast unspoiled wilderness of the Canadian Rockies. The park itself spans 6,641 square kilometers (2,564 square miles) of pure mountainous terrain. It is greatly packed with spectacular scenic valleys, peaks, glaciers, forests, meadows, and rivers. Take a look at what makes Banff National Park so unique!

Lake Louise

Lake Louise has a rich heritage as one of the world's most awe-inspiring mountain destinations. It is a hamlet within Banff National Park. Lake Louise is named after Princess Louise, Duchess of Argyll. Lake Louise is one of the most famous mountain vistas in the world and is truly a site to see!

Moraine Lake

Moraine Lake is another beautiful site to discover. It is easily one of Canada's most amazing hidden gems that you must discover with us today!

Bow Falls

Bow Falls is a major waterfall on the Bow River. It offers breathtaking views and an experience to be closer to nature! Bow Falls is also famously featured in the 1953 Marilyn Monroe film River of No Return. Embrace your inner nature love and be amazed by its wondrous beauty.

Banff Town

Banff is a town within Banff National Park in Alberta, Canada. Banff is a resort town and one of Canada's most popular tourist destinations to discover. It is highly known for its mountainous surroundings and hot springs. It is also a perfect destination for outdoor sports and extensive hiking, biking, scrambling and skiing.

Night

Hotel: Irwin's Mountain Inn / Red Carpet Inn; similar

Day 5

Banff - Vehicle - Columbia Icefield - Vehicle - Revelstoke / Salmon Arm

All day

Today we will leave Banff Town for the magnificent icefield. You can see the beautiful view of meadows, waterfalls and snow mountains along the way. We will pass by the famous Crowfoot Glacier and Bow Lake. Finally, we will enter into the Jasper National Park and explore Columbia Icefield, You can take a big shuttle bus to start your own adventure! More exciting, you can breathe the fresh air of the Rocky Mountains when standing on the skywalk! We will also stay overnight in Grizzly Bear Town/Salmon Bay.

Itinerary:

Banff → Crowfoot Glacier (Pass-by) → Bow Lake (Pass-by) → Columbia Icefield (3 hours, including Ice Explorer and skywalk) → Glacier National Park (Pass-by) → Revelstoke / Salmon Arm

All day

Crowfoot Glacier

The spectacular Crowfoot Glacier can be viewed from a lookout point on the world-famous Icefields Parkway about 34 km (21 mi) north of Lake Louise. Attached to the northeastern side of Crowfoot Mountain, overlooking Bow Lake, the glacier's runoff feeds into the Bow River, which flows from Banff National Park through the City of Calgary to the Alberta prairies.

Columbia Icefield

Columbia Icefield is what is left of a gigantic sheet of ice that covered and formed most of the landscape in the Rocky Mountains. The Ice field covers an area today of 325 square kilometers or 130 square miles and is such an amazing location to explore!

Glacier National Park

Glacier National Park is one of forty-three national parks located within Canada. It has approximately 521 square miles of protected areas and includes portions of the Columbia Mountains, as well as Rogers Pass National Historic Site. The park contains active glaciers and snowy peaks! It is also home to one of Canada's largest cave systems and even offers a large selection of plants and animals to see.

Night

Hotel: Comfort Inn & Suites Salmon Arm; Sandman Hotel Revelstoke; similar

Day 6

Revelstoke / Salmon Arm - Vehicle - Kamloops - Vehicle - Vancouver

All day

Today, we will proceed to the famous "Last Spike" in the Pacific Railroad Memorial Park. Then, we will head to visit the Kamloops which is the hometown of Ginseng. Finally, we will drive back to Vancouver.

Itinerary:

Revelstoke → The Last Spike (20 mins) → Kamloops Ginseng Factory (45 mins) → Fraser Valley (Pass-by) → Vancouver

All day

The Last Spike

The Last Spike was the final and ceremonial railway spike driven into the Canadian Pacific Railway (CPR) track by company director Donald Smith on the morning of November 7th, 1885. The ceremony marked the completion of the transcontinental CPR. It was a muted affair at which a group of company officials and laborers gathered at Craigellachie. The Last Spike symbolized more than just the completion of a railway. Contemporaries and historians have viewed the Last Spike as an event when national unity was recognized.

Kamloops Ginseng Factory

Ginseng Factory is located in Kamloops. Due to its pollution-free fertile soil and semi-desert dry climate, Kamloops has become the largest producer of American ginseng. It is famously known as the "Ginseng Capital." During this visit, visitors will have the chance to understand the growth process of American ginseng and its various nourishing medicinal effects.

Night

Hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級

Day 7

Victoria 1-Day Tour

All day

Named after Queen Victoria, lies the city of Victoria! Victoria is the capital city of the Canadian province of British Columbia and is located on the southern tip of Vancouver Island off Canada's Pacific coast. It is one of the oldest cities. Victoria has retained a large number of its historic buildings and famous landmarks like the Parliament Buildings.

Itinerary:

Vancouver → **BC ferry** (Mandatory, 90 mins) → **The Butchart Gardens** (Mandatory, 60 mins) → **Chinatown Victoria** (Pass by) → **The Victoria Inner Harbour** (45 mins) → **Victoria Mile Zero Monument** (10 mins) → **BC ferry** (Mandatory, 90 mins) → **Vancouver**

All day

BC ferry

Sail away on the BC Ferry! The BC Ferry is the main transportation that sails for about 1 hour and 30 minutes. Many people take the ferry to and from Vancouver and Victoria. The ferries were made in Germany and can accommodate up to about 400 cars, which is truly so amazing! The scenic beauty that the ferry provides is very amazing to look at! You can spot the surrounding island, seagulls flying around and if you're lucky enough, you can even see dolphins too.

The Butchart Gardens

Come and enjoy the beautiful Butchart Gardens! We promise, these gardens aren't like any other. They are truly one of the most magical and enchanting gardens that you will ever see in your life! The gardens receive over a million visitors each and every year. The gardens were constructed in 1904, and today is well-known as a National Historic Site. In Spring, countless tulips, daffodils, and hyacinths fill the gardens with different fragrances and vibrant colors. At the end of May, the rose garden will become the protagonist of the summer garden. The gardens even offer open stage and music performances in July and August! The garden even provides lovely fireworks show and views of its beautiful colorful water fountain.

Chinatown Victoria

The Chinatown in Victoria is the oldest Chinatown in Canada and the second oldest in North America after San Francisco's. Victoria's Chinatown is now surrounded by cultural, entertainment venues as well as being a venue in itself. Chinatown is now conveniently just minutes away from other sites of interests such as the Save-On-Foods Memorial Centre, Bay Centre, Empress Hotel, Market Square, and more significant sites.

Victoria Inner Harbour

The Victoria Harbor - including the Inner Harbor - is one of the most beautiful harbors in the world. The harbor has had a long history, starting with its use by First Nations. Recreational vessels and small cruise ships can be seen in the center of this famous heritage city, just steps from its historic streets and distinctive architecture.

Victoria Mile Zero Monument

Located in the picturesque Beacon Hill Park in British Columbia's capital, Mile 0 is one of the symbolic starting points of the Trans-Canada Highway on the Pacific Coast. The highway, conceived in the late 1940s and constructed between 1950 and 1971, was the longest uninterrupted highway in the world at the time of its completion. Spanning a whopping 4,860 miles (7,821 kilometers), it runs across all 10 of Canada's provinces, crossing the Rocky Mountains and the wide-open prairies of central Canada.

Cost Description

Cost includes

1. Transportation: The type of vehicle used will be based on the number of guests that day.
2. Bilingual tour guide or driver-guide.
3. Hotel listed in the itinerary.

Cost excludes

1. 5%GST of CAD price.
2. Service fee: USD\$12 or CAD\$15 per person per day.
3. Any food and beverages.
4. Admission fees mentioned in the itinerary (Prices are subject to change without prior notice; Tickets should be purchased from the tour guide).
5. Personal fees: such as laundry, telephone, diet, shopping, pay television etc.
6. Additional fees caused by irresistible reasons due to traffic, war, coup, strikes, weather, flight cancellation or date changes.
7. Any kinds of Travel Insurance.

Extra expense

Item name	Days	Price description	Description
Chateau Lake Louise Hotel Lunch Fee	Tour guide arranges according itinerary	Adult: USD\$70.00 / CAD\$85.00; Child (2- 11): USD\$42.00 / CAD\$50.00;	Please book it together when ordering the itinerary, and inform us the main course choice of the set meal (choose one from beef or chicken or vegetarian). Once the resource is booked, it cannot be canceled or changed within 7 days before the departure of the group and during the departure of the group. No additional booking service will be provided within 7 days before and during the tour, and it will be determined according to the actual situation of the resources. CAD price exclude 5%GST tax.

BA Rocky Mountain 4-Day Meals	Tour guide arranges according itinerary	Adult: USD\$142.00 / CAD\$170.00; Child (2-11): USD\$128.00 / CAD\$153.00;	Including: 2 breakfasts, 2 lunches and 2 dinners. CAD price exclude 5%GST tax.
BAA Mandatory Fee	Tour guide arranges according itinerary	Adult: USD\$155.00 / CAD\$185.00; Child (6-15): USD\$100.00 / CAD\$120.00;	Including: Banff Gondola+ Columbia Icefield Adventure+ Skywalk+ National Park Pass. CAD\$ price exclude 5%GST tax.
Rocky Mountain Four Days (BA4) Reserve the first three rows of seats on the bus	Tour guide arranges according itinerary	Everyone: USD\$60.00 / CAD\$80.00;	Exclude 5%GST tax.
Victoria Mandatory Fee	Tour guide arranges according itinerary	Adult: USD\$59.00 / CAD\$73.00; Senior: USD\$59.00 / CAD\$73.00; Child (under 12): USD\$48.00 / CAD\$58.00;	Includes a BC Ferry and ticket for the Butchart Gardens. CAD\$ price exclude 5%GST tax.

Know Before You Book

Know Before You Book

1. Customer under 18 years old MUST be accompanied by at least one adult. **If the order includes children, please make sure to inform our customer service of the age of the children in advance when placing the order, otherwise the children will be charged on-site according as adults.** In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation bookings because errors affect travel. Any losses due to inaccurate or invalid information will be at your own expense and the company will not be held responsible.
3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum

number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. JUPITER LEGEND Corporation and Ctour Holiday guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.

4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.

5. JUPITER LEGEND Corporation and Ctour Holiday have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.

6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progression of the trip.

7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.

8. Children under the age of 8 require a booster seat in order to participate in the group tour. JUPITER LEGEND Corporation and Ctour Holiday provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.

9. Normal health conditions are required in order to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notifications to make a reservation. JUPITER LEGEND Corporation and Ctour Holiday does not guarantee a wheelchair liftequipped bus and/or seating availability to disabled passengers without prior notification and approval.

10. In order to make your trip more complete, pleasant, and smooth, we strongly recommend that you choose to book event tickets, catering packages, etc. when making your order. Please be aware that we do not provide any additional booking services within 7 days before the departure date or during the tour.

11. The price in the system is US dollars which includes tax. If you need to pay in CAD dollars, all CAD dollar prices do not include 5% GST.

12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [Terms & Conditions] on their website regularly and prior to making a reservation. Unless specifically stated otherwise herein or required by law, JUPITER LEGEND Corporation shall not be liable for any consequential, compensatory, indirect, incidental, or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.

13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day. This will be paid together

with the tour fees upon placing your order.

Know Before You Go

1. The maximum waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While JUPITER LEGEND Corporation makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point at a specific time. This could be affected by a number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. JUPITER LEGEND Corporation is not liable for any inconvenience or expense caused as a result of such a delay. They are not liable for the expense of connecting air or train or bus services missed as a result of a delay and are not liable for any other travel expense caused as a result of a delay.
2. JUPITER LEGEND Corporation and Ctour Holiday reserve the right, when operating conditions require, transferring passengers from one vehicle to another in route.
3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required in order to board the bus. We recommend you bring a copy of your email confirmation to board the bus as well.
4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.
5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be fully refunded.
6. Smoking is prohibited aboard the bus in accordance with the law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least CAD\$300 and more per night.
7. Pets and animals are not allowed on the vehicle.
8. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.