

# Platinum | Explore Luxury Resorts in Riviera Maya | 9-Day Tour

Xcaret Hotels+ Hyatt Ziva Cancun Hotel



Product information			
<b>Tour No.</b>	APMC9XH		
<b>Departure city</b>	Cancun		
<b>Destination</b>	Cancun	<b>Way location</b>	Cancun
<b>Travel days</b>	9 Day 8 Night	<b>Transportation</b>	Vehicle
<b>Airport pick-up/drop-off</b>	Airport pick-up Airport drop-off	<b>Currency</b>	USD

Product price	
<p><b>Single occupancy:</b> \$5930 / Person</p> <p>Exist mandatory fee: Estimated total cost 5950</p> <p>Number of rooms: 1; The number of tourist: 1;</p> <p>Basic price[The number of tourist]: 1 x 5930 = 5930</p> <p>Transportation Surcharge[The number of tourist]: 1 x 20 = 20</p>	<p><b>Double occupancy:</b> \$4070 / Person</p> <p>Exist mandatory fee: Estimated total cost 8180</p> <p>Number of rooms: 1; The number of tourist: 2;</p> <p>Basic price[The number of tourist]: 2 x 4070 = 8140</p> <p>Transportation Surcharge[The number of tourist]: 2 x 20 = 40</p>
<p><b>Triple occupancy:</b> \$3580 / Person</p> <p>Exist mandatory fee: Estimated total cost 10800</p> <p>Number of rooms: 1; The number of tourist: 3;</p> <p>Basic price[The number of tourist]: 3 x 3580 = 10740</p> <p>Transportation Surcharge[The number of tourist]: 3 x 20 = 60</p>	<p><b>Child price:</b> \$2100 / Person</p> <p>Exist mandatory fee: Estimated total cost 2120</p> <p>The number of tourist: 1;</p> <p>Basic price[The number of tourist]: 1 x 2100 = 2100</p> <p>Transportation Surcharge[The number of tourist]: 1 x 20 = 20</p>

Departure date
<p>Daily Departure</p> <p>During the peak season, the price of the tour will increase, please click the specific date to check the final price.</p> <p>Minimum 2 people, requires secondary confirmation.</p>

Highlights

- . Guaranteed daily departure (min. 2 passengers per group).
- . 24/7 Complimentary airport transfer service! Pick the flight at your convenience!
- . Airport transfer, hotels, foods, transportation, tickets, service fees are all included!
- . Travel in comfort and style with our all-inclusive hotel!
- . Unlimited access and transportation to all parks of Grupo Xcaret!
- . Food & Beverage is included. Mexican, American, or Asian, various gourmet are available to satisfy your appetite!
- . Highly-ranked Cancun must-see spot, exploring the natural wonder and mysterious culture.

## Join / leave point

### Boarding location

Cancún International Airport (CUN)(Airport); 24-hour airport pick-up service available on the first day of your tour.

### Drop-off location

Cancún International Airport (CUN)(Airport); 24-hour airport drop-off service available.

## Tour introduction

### Day 1

### Cancun

All day

As the most popular tourist resort destination in Mexico, Cancun has it all! Upon your arrival to Cancun, you must experience an all-inclusive resort hotel!

\*Our company provides a 24-hour airport pick-up service on the first day of your tour. Our professional and welcoming staff will pick you up from the airport and provide transportation services to the hotel for check-in!

With the innovative ALL-FUN inclusive concept, Xcaret Hotels provide a one-stop all-inclusive service for eating, drinking, living, and playing! Enjoy the best hotel in the Mexican Caribbean with your family or friends.

You can dine at twelve restaurants located in the hotel. Satisfy up to three meals a day (10 of which are free, 2 are paid at your own expense). Mexican, Brazilian, and Asian cuisines and BBQ are offered. Here provides a wide range of restaurants to choose from. You can even enjoy a buffet, à la carte and bistro with live music.

The natural cave restaurant must also not be missed! You can even enjoy a drink at 10 bars (some bars charge a fee): pool bars located by the pool, Bio Bar with amazing bay views, specialized Mexican wine, Asian cocktails, Popular

rooftop bars, and more! You can even enjoy unlimited access to eight parks and round-trip transportation services.

Xcaret Xailing: The hotel transfers to and from Cancun Marina, or you can take a ferry to and from Isla Mujeres.

Where to stay: Enjoy an outdoor pool that overlooks the sea or explore a private beach. You may even take on a special adventure by paddle boarding or kayaking on the river!

Night

Hotel: Hotel Xcaret México or similar Xcaret Park Hotel;

## Day 2

### In-hotel or eight theme parks

---

All day

Rise and shine! After enjoying a hearty breakfast, you may choose to continue to enjoy various activities located throughout the hotel, take the hotel shuttle to one of the eight theme parks or go to Isla Mujeres.

The eight theme parks include:

1. Xcaret Park
2. Xplor Park
3. Xplor Fuego Park
4. Xel-Há Park
5. Xenses Park
6. Xavage Park
7. Xoximilco Park
8. Xenotes Tour

You do not need to make reservations for Xcaret, Xplor, and Xenses. The shuttle bus runs every 20-30 minutes from parks and to the hotel. All of the other parks need reservations made in advance.

The hotel provides transportation services to and from the marina, and a ferry to and from Isla Mujeres, where you can experience the magnificent sea views of the Caribbean Sea on Isla Mujeres and check in the mysterious Mayan goddess.

All day

#### **Xcaret Park**

A visit to Cancun and the Riviera Maya is not complete without a visit to Latin Americas' most important theme Natural Park Xcaret. Enjoy a day full of entertaining activities, gorgeous natural landscapes, wildlife interaction and spectacular live shows. You may even get a closer insight into the Mexican history and culture by watching the world famous Xcaret at night show.

Xcaret, a natural sanctuary where the history of Mexico combines with fun traditions and the splendor of the Mayan culture. This piece of heaven offers rivers, botanical gardens, a breeding place for turtles and crocodiles. It even has a jaguar and a monkey island, a butterfly pavilion and an aviary among other similar attractions. Cultural heritage and love for the environment await you! Come and enjoy an unforgettable experience that includes entertainment, exquisite food and so much more!

**Tour inclusions:**

1. Round trip transportation
2. Access to Area Plus facilities
3. Use of snorkeling equipment
4. 1 Buffet lunch including 1 beer and unlimited beverages (soft drinks, flavored water and coffee) while consuming food
5. Shows, exhibitions, and cultural tours
6. Water activities in the underground river
7. Access to beaches, bays, and natural pools
8. Life jackets
9. Lounge chairs, hammocks and rest areas
10. Safety bag service during the river journey
11. Restrooms, dressing rooms and showers
12. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico
13. Parking

**Tour exclusions:**

1. Swim with dolphins
2. Snuba
3. Sea trek
4. Sky rider
5. Beers
6. Tips
7. Spa services
8. Other optional activities
9. Souvenirs

**What to bring**

1. Comfortable Clothes
2. Comfortable Shoes
3. Insect Repellent (Biodegradable)
4. Sunscreen Lotion (Biodegradable)
5. Swimming Suit
6. Towel
7. Sunglasses
8. Hat
9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses)
10. Waterproof Camera

**Xplor Park**

Discover a hidden universe below the Earth's surface as you step into Xplor, a unique underground world, experience thrilling adventure activities with the safest and most modern equipment. Swim through the most spectacular mysterious routes, surrounded by amazing stalactites and stalagmites. Drive through an all-terrain track in the middle of the jungle, set sail on a raft, and paddle with your hands over crystal – clear waters among age-old rocky formation and prepare to conquer the skies as you fly in the largest zip line circuit of the Riviera Maya, over 2 miles of airborne adventure. Explorers can enjoy incredible activities in the natural setting outdoors and within underground environments.

This one of a kind park features four thrilling activities to be enjoyed as many times as you like. You can drive an amphibious vehicle along spectacular jungle paths and down underground tunnels. Then, paddle a raft through breathtaking grottoes where impressive rock formations contrast with the crystal-clear waters of the underground river. Next, you can fly high above the treetops on 11 amazing zip-lines and swim through caverns covered in stalactites and stalagmites.

Challenge yourself in natural surroundings and experience the adventure. This is on the list of "Things to do in Cancun", don't miss Xplor!

**Tour inclusions:**

1. Round trip transportation in air-conditioned bus
2. Life jacket in underground river
2. Main attractions
3. All security gears
4. Unlimited buffet in the park
5. Any other activities

**Tour exclusions:**

1. Tips
2. Souvenirs, handicrafts, clothes, or any other product or service not mentioned on the inclusions list
3. Photo or video services

**What to bring**

1. Comfortable Clothes
2. Comfortable Shoes (water shoes suggested)
3. Insect Repellent (Biodegradable)
4. Sunscreen Lotion (Biodegradable)
5. Swimming Suit
6. Towel
7. Sunglasses
8. Hat
9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses)
10. Waterproof Camera

**Xplor Fuego Park**

Xplor Fuego is a thrilling adventure full of adrenaline on Zip-lines, Amphibious Vehicles, swimming and riding on Rafts over stalactite rivers, discovering ancient caverns and caves in an underground world, and gliding on a hammock into a cenote. The most intense night-time adventure is offered here as well! Xplor Fuego is an all inclusive Park where you can enjoy an exquisite BBQ ribs buffet and many other delicious meals, as well as unlimited non-alcoholic beverages to quench your explorer's thirst and hunger.

**Xel-Ha Park**

Xel-ha is known as one of the best and biggest natural attractions of Mexico! It may be the world's biggest natural aquarium, where visitors can spend hours of fun and adventure while amazing with the colorful fish of its crystal waters. It is one of the most exciting experiences to live while you visit Cancun. Here, you will enjoy lunch with an open bar and you will have the opportunity to swim in one of the largest natural aquariums in all over the world. If snorkeling is your passion, this is the place for you! Find yourself surrounded by hundreds of rainbow-color fishes, stingrays, and turtles that have made Xel- Ha their home. Immerse yourself in this fascinating world! An adventure with great food and drinks included at all bars and restaurants, a great experience which includes epic fun and lots of family moments worth remembering forever!

**Tour Inclusions:**

1. Round trip transportation
2. Access to Area Plus facilities
3. Use of snorkeling equipment
4. 1 Buffet lunch including 1 beer and unlimited beverages (soft drinks, flavored water and coffee) while consuming food
5. Shows, exhibitions, and cultural tours
6. Water activities in the underground river
7. Access to beaches, bays, and natural pool
8. Life jackets
9. Lounge chairs, hammocks and rest areas
9. Safety bag service during the river journey
10. Restrooms, dressing rooms and showers
11. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico

## 12. Parking

### **Tour Exclusions:**

1. Swim with dolphins 2. Snuba 3. Sea trek 4. Sky rider 5. Beers 6. Tips 7. Spa services 8. Other optional activities 9. Souvenirs

### **What to bring:**

1. Comfortable Clothes 2. Comfortable Shoes 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

### **Xenses Park**

Xcaret is a water park, theme, amusement, eco-archaeological and more, in one place. Due to its privileged location in the Mayan jungle among underground rivers, cenotes and facing the Caribbean Sea, Xcaret has impressive scenarios where you can do different activities and enjoy them to the fullest. Besides that, Xcaret is a theme park in Cancun and Riviera Maya that celebrates Mexico's present and rich past, a country known for its traditions, culture and folklore.

### **Xavage Park**

Xavage is a new thrill park in Cancun and a great place to have an adventure. An exciting day is waiting for you where you can climb through hanging challenges on a Ropes Course or paddle through the only canals in Cancun on a Kayak.

### **Xoximilco Park**

Xoximilco Park is known by its lush landscape and natural scenery that perfectly blends with the architecture of the park. The park pays homage to Xochimilco of Mexico City! Get on board for a colorful Mexican Gondolas adventure! Enjoy a ride through the park's canals, while enjoying an open beer, rum, vodka, and tequila bar along with soft drinks and fresh flavored waters for a culinary experience with traditional Mexican cuisine.

### **Xenotes Tour**

Xenotes Tour combines the emotion of getting to know the four different kind of cenotes that exist and enjoy them with different activities in each one. The tour includes food and drinks so all you have to do is focus on enjoying an oasis maya.

All day

### **Isla Mujeres**

Isla Mujeres is a slender island in the Caribbean Sea located about 13 kilometers northeast of Cancun. In the west of this small island, you can enjoy the most magnificent Caribbean scenery. Experience with us today what makes this location so unique and worth visiting!

Night

Hotel: Hotel Xcaret México or similar Xcaret Park Hotel;

### Day 3

#### In-hotel or eight theme parks

---

All day

After enjoying a hearty breakfast, you can choose to continue to enjoy various activities in the hotel, take the hotel shuttle to one of the eight theme parks or visit Isla Mujeres.

#### **Eight theme parks:**

1. Xcaret Park
2. Xplor Park
3. Xplor Fuego Park
4. Xel-Há Park
5. Xenses Park
6. Xavage Park
7. Xoximilco Park
8. Xenotes Tour

You do not need to make reservations for Xcaret, Xplor, and Xenses. The shuttle bus runs every 20-30 minutes from parks and to the hotel. All of the other parks need reservations made in advance.

The hotel provides transportation services to and from the marina, and a ferry to and from Isla Mujeres, where you can experience the magnificent sea views of the Caribbean Sea on Isla Mujeres and check in the mysterious Mayan goddess.

Night

Hotel: Hotel Xcaret México or similar Xcaret Park Hotel;

### Day 4

#### Cancun

---

All day

Today we will check-out of the Xcaret Hotel and then check-in at the Hyatt Ziva Hotel! Here, you can stroll in the clean and pure white Shaya or even watch dolphins play in the beautiful waters! You can even participate in various activities

on the water or do yoga, Pilates, play water volleyball and so much more! You can also rent kayaks, go snorkeling, jet skiing, water parachute, and have an entire day of fun in the sun!

Night

Hotel: Hyatt Ziva Cancun Hotel;

## Day 5

**Cancun** - Vehicle - **Las Coloradas Pink Lake** - Vehicle - **Cenote** - Vehicle - **Cancun**

---

All day

Hidden away on the tip of Mexico's Yucatan Peninsula is a magical place full of color. These stunning cotton-candy pink lakes filled with salt are called Las Coloradas. You won't want to miss the chance to take pictures with the breathtaking pink lakes, one of the most instagrammable spots in Mexico! After that, we will visit Cenote Hubiku.

### Itinerary:

**Las Coloradas Pink Lake** (30mins) → **Cenote Hubiku & Lunch** (90mins)

08:00 Depart from hotel.

11:30 First stop at Las Coloradas Pink Lake. Your driver will get you the ticket and, then you will be guided into the Las Coloradas by local staff. The visit takes 30 minutes.

12:00 Leave from Las Coloradas Pink Lake for lunch. You may share your lunch preference on the way to the restaurant. Head to Cenote Hubiku after an 1.5-hour drive.

13:30 Arrive at Cenote Hubiku and for lunch. Swimming is available here. The visit takes 90 minutes.

15:10 Wrap up the day trip and leave for hotel.

17:30 Return back to hotel.

Please be noticed that this schedule may be subject to change depending on the actual circumstances.

All day

### Las Coloradas Pink Lake

Hidden away on the tip of Mexico's Yucatan Peninsula is a magical place full of color. These stunning cotton-candy pink lakes filled with salt are called Las Coloradas. The region is part of the Río Lagartos Biosphere Reserve, a protected wetlands area home to animals like flamingos, crocodiles, sea turtles, jaguars, and all kinds of sea birds. You may also have seen pictures of the breathtaking pink lakes, one of the most instagrammable spots in Mexico, through various social medias.

### Cenote Hubiku

Cenote Hubiku is a popular cenote complex located between Valladolid and the Ek Balam ruins. The underground, semi



open cenote has an opening in its roof where both natural lights and tree roots cascade towards its waters. At times, a small waterfall cascades through the gap sending a spray of water down into the cenote. In fact, the Maya name Hubiku refers to its vast size and translates to “Iguanas Nest” or “the Great Lord”.

Night

Hotel: Hyatt Ziva Cancun Hotel;

## Day 6

**Cancun - Vehicle - Chichén Itzá - Vehicle - Hacienda selva Maya - Vehicle - Cancun**

All day

Today we will visit one of the most important examples of the Mayan-Toltec civilization in Yucatán, Chichen Itza, exploring the fusion of Mayan construction techniques with new elements from central Mexico. As one of Mexico's most visited tourist destinations, it was granted World Heritage Site status in 1988 by UNESCO World Heritage Site and was recently selected as one of the New Seven Wonders of the World. After learning all about the dazzling ancient city, we will head to Cenote Ik-Kil as well as relaxing and feeling refreshed in the uniquely peaceful and beautiful environment.

### Itinerary:

**Cancun → Chichén Itzá(90mins) → Cenote Ik-Kil (90mins) → Suytun cenote (30mins) → Cancun**

08::15 Depart from hotel

11:00 Arrive at Chichén Itzá (90 mins)

12:45 Depart from Chichén Itzá

13:20 Head to Cenote Ik-Kil (90 mins)

15:15 Visit Suytun cenote (30 mins)

17:15 Head back to hotel

Please be noticed that this schedule may be subject to change depending on the actual circumstances.

All day

### Chichén Itzá

Chichén Itzá is a complex of Mayan ruins on Mexico's Yucatán Peninsula. A massive step pyramid, known as El Castillo or Temple of Kukulcan, dominates the ancient city, which thrived from around 600 A.D. to the 1200s. Graphic stone carvings survive at structures like the ball court, Temple of the Warriors and the Wall of the Skulls. Nightly sound-and-light shows illuminate the buildings' sophisticated geometry.

### Cenote Ik-Kil

Ik Kil is a cenote outside Pisté in the Tinúm Municipality, Yucatán, Mexico. The cenote is open to the sky with the water level about 26 metres (85 ft) below ground level. There is a carved stairway that leads down to a swimming platform. Ik Kil was considered sacred by the Mayans who used the site as a location for human sacrifice to their rain god, Chaac.

### **Suytun cenote**

Located outside the charming town of Valladolid in southeast Mexico, Suytun Cenote is a breathtaking natural sinkhole that attracts many travelers. The highlight is the middle platform of the cenote, which offers a stunning photo op, especially when rays of sunlight shine through the cave opening above. Just remember to bring a camera that can handle the low light.

Night

Hotel: Hyatt Ziva Cancun Hotel;

## **Day 7**

### **In-hotel**

---

All day

Here, you can stroll in the clean and pure white Shaya or even watch dolphins play in the beautiful waters! You can even participate in various activities on the water or do yoga, Pilates, play water volleyball and so much more! You can also rent kayaks, go snorkeling, jet skiing, water parachute, and have an entire day of fun in the sun!

There are 8 amazing restaurants with different styles in the hotel, you can easily find what you want. All food and drinks are all inclusive!

There are also 2 bars in the hotel. There is no more pleasant thing in vacation than ordering a cocktail after the spa: Pina Colada, Mojito, Margarita...

There is also an 24-hour Room Service service. Each floor is also equipped with a butler for your need. More sweetly, there is an iPad for ordering meals in the room.

Night

Hotel: Hyatt Ziva Cancun Hotel;

## **Day 8**

### **In-hotel**

---

All day

Here, you can stroll in the clean and pure white Shaya or even watch dolphins play in the beautiful waters! You can even participate in various activities on the water or do yoga, Pilates, play water volleyball and so much more! You can

also rent kayaks, go snorkeling, jet skiing, water parachute, and have an entire day of fun in the sun!

There are 8 amazing restaurants with different styles in the hotel, you can easily find what you want. All food and drinks are all inclusive!

There are also 2 bars in the hotel. There is no more pleasant thing in vacation than ordering a cocktail after the spa: Pina Colada, Mojito, Margarita...

There is also an 24-hour Room Service service. Each floor is also equipped with a butler for your need. More sweetly, there is an iPad for ordering meals in the room.

Night

Hotel: Hyatt Ziva Cancun Hotel;

## Day 9

### Cancun - Airplane - Home

---

All day

Today will be the end of our unforgettable and amazing journey. We will provide a 24-hour complementary airport drop-off service.

## Cost Description

### Cost includes

---

1. Three nights at Xcaret Hotesl + three nights at Hyatt Ziva Cancun Hotel.
2. Three meals.
3. During the stay at the Xcaret Hotel, tickets and round-trip transportation services for the eight parks are included.
4. On the day of the Las Coloradas Pink Lake and Chichén Itzá itinerary, English or Spanish driver or guide fee is included.

### Cost excludes

---

1. Air tickets or related transportation costs to and from the place of departure and destination.
2. All personal expenses (baggage check fee, laundry fee, etc.) that are not included in the fee.

## Know Before You Book

### Know Before You Book

1. Customer under 18 years old MUST be accompanied by at least one adult. A guardian traveling with children must provide proof of custody or notarized parental authorization for travel. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid documents (passport, visa etc.), valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation because errors affect travel. Any losses due to inaccurate or invalid information will be at your own cost and the company will not be held responsible.
3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. ALL AMERICA TRAVEL guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.
5. ALL AMERICA TRAVEL have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.
6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progress of the trip.
7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
8. Children under the age of 8 require a booster seat in order to participate in the tour group. ALL AMERICA TRAVEL provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
9. Normal health conditions are required to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notification to make a reservation. ALL AMERICA TRAVEL do not guarantee a wheelchair lift-equipped bus and/or seating availability

to disabled passengers without prior notification and approval.

10. Guests are required to bring their own relevant documents and materials required for entry or cross-border travel. Whether they can enter or leave the country is subject to the decision of the customs of each country. The inability to enter the country is a force majeure factor, and the paid tour fee will not be refunded.

11. English or Spanish driver. Guide service will not be included.

12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [\[Terms & Conditions\]](#) on their website regularly and prior to making a reservation.

Unless specifically stated otherwise herein or required by law, ALL AMERICA TRAVEL shall not be liable for any consequential, compensatory, indirect, incidental or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.

13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day, which will be paid together with the tour fees when you place the order.

### **Know Before You Go**

1. The maximal waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While ALL AMERICA TRAVEL makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point as a specific time, which may be affected by any number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. ALL AMERICA TRAVEL is not liable for any inconvenience or expense caused as a result of such a delay, not liable for the expense of connecting air or train or bus service missed as a result of a delay and not liable for any other travel expense caused as a result of a delay.

2. ALL AMERICA TRAVEL reserve the right, when operating conditions require, transferring passengers from one vehicle to another en route.

3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required to board the bus; We recommend you bring a copy of the email confirmation to board the bus.

4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.

5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be refunded.

6. Smoking is prohibited aboard the bus in accordance with Federal law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least \$250 per night. All Cancun hotels are responsible for the environmental tax to be paid by the guest.

7. Pets and animals are not allowed on the vehicle.

8. Luggage is subject to inspection when crossing international borders. You will be asked to declare any items subject to duty upon crossing the border. ALL AMERICA TRAVEL are not responsible for any luggage crossing international borders. Passengers must claim all luggage at the border crossing point before proceeding. No luggage is allowed across the border unless claimed by a passenger. ALL AMERICA TRAVEL will not provide free transportation to a passenger denied entry across an international border.

9. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided

for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.