

[Silver] Aurora Viewing Tour in Whitehorse+ Vancouver+ Kamloops+ Yoho National Park+ Banff National Park+ Johnston Canyon+ Okanagan Lake 9-Day Tour

Product information			
Tour No.	ВАН9		
Package plan name	套餐A: 白馬極光觀測+溫哥華接機+BAW4+自由行		
Departure city	Whitehorse		
Destination	Vancouver -VR	Way location	Kamloops、Yoho National Park、Banff National Park、Johnston Canyon、Okanagan Lake
Travel days	9 Day 8 Night	Transportation	Vehicle
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD

List of other plans

套餐B: 白馬極光觀測+溫哥華接機+自由行+BAW4

Departure date

Package A: Whitehorse Aurora Viewing + Vancouver Airport Pick-up + BAW4 + Free Day

10/11/2024-03/30/2025: Tuesday, Friday, Sunday

Additional dates: 12/18/2024, 12/25/2024

Package B: Whitehorse Aurora Viewing + Vancouver Airport Pick-up + Free Day + BAW4

10/12/2024-03/29/2025: Monday, Thursday, Saturday

Additional dates: 12/17/2024, 12/24/2024

For groups departing between 12/14/2024 and 12/31/2024, an additional Banff Hotel peak season surcharge of USD\$130 / CAD\$160 per room will be charged (the mandatory value-added service has been bound). If the order includes children, please be sure to inform us the age of the children in advance when placing the order, otherwise they will be charged as adults on-site.

Hig	hlights
	Whitehorse, the northernmost city in Canada, is known as one of the cities with the best quality of fresh air in the world! It is also a world-renowned spot for chasing the beautiful aurora light.
	Join us for a special 4-day and 3-night tour with a very high viewing probability! It may even be possible to see the extremely rare red aurora!
	Experience a dog sledding, polar snow sports or other rich winter activities! You may even explore the town of Carcross!
•	Welcome to Canada's first national park: Banff! It is also known today as part of the UNESCO World Heritage Site.
	Take an in-depth look at the Rocky Mountain peaks, turquoise glacial lakes, a picture-perfect mountain town and village and so much more!
	Explore the abundant wildlife and all the amazing views along the scenic drives to Banff National Park.
•	Enjoy a complimentary Banff Hot Spring ticket and fully get to experience the original ecological Sulphur Mountain Hot Spring.

Visit the beauty of Canada's greatest adventures for an unforgettable tour filled with many memories to cherish!

Tour Code	Hotel type	Room Type	Price
		Double occupancy (per person)	\$1,148
	Elite Hotel	Triple occupancy (per person)	\$988
	Litte Hotel	Quadruple occupancy (per person)	\$928
		Single occupancy	\$1,538
	Hotel upgrade to Sternwheeler Hotel	Double occupancy (per person)	\$1,188
ВАН9		Triple occupancy (per person)	\$1,048
		Quadruple occupancy (per person)	\$948
		Single occupancy	\$1,698
		Double occupancy (per person)	\$1,328
	Hotel upgrade to Raven Inn	Triple occupancy (per person)	\$1,118
		Quadruple occupancy (per person)	\$1,018
		Single occupancy	\$1,978

Join / leave point

Boarding location

Whitehorse Airport (YXY);

24-hour free airport pick-up and drop-off services.

Drop-off location

Vancouver International Airport (YVR);

- 1.If you participate in VA1, please book an international flight after 20:30 or a domestic flight in Canada after 19:30.
- 2.If you participate in WS1 or SM1, please book an international flight after 21:00 or a domestic flight in Canada after 20:00.
- 3.If you participate in VJ1, please book an international flight after 22:30 or a domestic flight in Canada after 21:30.
- 4. Guests who do not participate on the day trip will take the shuttle bus to the airport between 07:00-22:00.

Tour introduction

Day 1

Home - Airplane - Whitehorse

All day

Today, you will fly into Whitehorse, the northernmost city on the west coast of Canada to experience the beauty of the

northern lights! Take a look at the Yukon River which flows through White Horse City. The name originates from the White Horse City town and the water that is stirred up is as high as a white horse.

Guests with an earlier flight will start a city tour: On the city tour guests will visit the steamship "Klondike." Guests will also take a look at the steamship of the Klondike gold rush, tour the Yukon Valley, visit the visitor center (closed on winter weekends), visit the symbol of the White Horse - the White Horse Iron plastic, log church and log skyscraper. The fur products, gold jewelry, mammoth ivory products, etc. here are very special. Make sure to grab a souvenir as you see these special things along the way. (Guests who arrive late will meet at the hotel lobby at about 10:00 the next morning and take part in the city tour).

Around 10:00 in the evening (please keep in mind that the departure time may be adjusted according to different seasons, subject to the time notified by the tour guide), we will take a car to the camp log cabin to watch the aurora. Guests may enjoy complimentary hot drinks and snacks in the heated camp log cabin and wait for the aurora advent. In the early morning, we will return to the hotel to rest.

Night

Whitehorse Aurora Viewing

Considered one of the most beautiful wonders in nature, the aurora is a brilliant and colorful luminous phenomenon that occurs at night due to a stream of charged particles from the sun (solar wind) entering the earth's magnetic field, high in the sky near the north and south poles of the earth. It is brilliant. The most common color of aurora is green, with multiple layers of green overlapping each other, and the light and shadow are constantly dancing. Pursuing the aurora is the lifelong dream of many people. This splendid light on the Tianhe River has continuously aroused people's guesses and fantasies for thousands of years. Some people say that seeing the aurora represents good luck and happiness, and it must be seen once in a lifetime.

Night

Hotel: Elite Hotel Downtown; Sternwheeler Hotel and Conference Centre; Raven Inn Whitehorse; similar

Day 2 Free time in Whitehorse - Vehicle - Viewing the aurora from the cabin

All day

Today you will have a full day of free time to explore the camp or participate in various exciting activities at your own expense.

We will depart from the hotel at about 10pm to the camp log cabin to watch the aurora. The following day we will return to the hotel in the early morning to rest.

Items	Time
Ice Fishing	01/01/2025-04/01/2025
Snow Projects	11/15/2024-04/01/2025
Snowmobile	11/15/2024-04/01/2025
Yukon Wildlife Preserve	10/01/2024-04/01/2025
Whitehorse Hot Spring	10/01/2024-04/01/2025
Sliding Plate	11/15/2024-04/01/2025
Snow Biking	11/15/2024-04/01/2025
Big Foot Shoes	11/15/2024-04/01/2025
Dog Sledding + Carcross	11/15/2024-04/01/2025
Dog Sledding + Lunch + Bonfire	11/15/2024-04/01/2025

Note:

- 1. From August 11th to the end of October, it is unable to participate in activities for snow season, please understand.
- 2. From the end of October to the end of November, this period is the local snow season, so the weather condition is not stable. If you are unable to participate in the self-paied projects due to weather, we will refund your money for the activities in full.

Night

Whitehorse Aurora Viewing

Considered one of the most beautiful wonders in nature, the aurora is a brilliant and colorful luminous phenomenon that occurs at night due to a stream of charged particles from the sun (solar wind) entering the earth's magnetic field, high in the sky near the north and south poles of the earth. It is brilliant. The most common color of aurora is green, with multiple layers of green overlapping each other, and the light and shadow are constantly dancing. Pursuing the aurora is the lifelong dream of many people. This splendid light on the Tianhe River has continuously aroused people's guesses and fantasies for thousands of years. Some people say that seeing the aurora represents good luck and happiness, and it must be seen once in a lifetime.

Night

Hotel: Elite Hotel Downtown; Sternwheeler Hotel and Conference Centre; Raven Inn Whitehorse; similar

Day 3

Free time in Whitehorse - Vehicle - Viewing the aurora from the cabin

All day

Today you will have a full day of free time to explore the Whitehorse City or participate in various exciting activities at your own expense.

We will depart from the hotel at about 10pm to the camp log cabin to watch the aurora. The following day we will return to the hotel in the early morning to rest.

Night

Whitehorse Aurora Viewing

Considered one of the most beautiful wonders in nature, the aurora is a brilliant and colorful luminous phenomenon that occurs at night due to a stream of charged particles from the sun (solar wind) entering the earth's magnetic field, high in the sky near the north and south poles of the earth. It is brilliant. The most common color of aurora is green, with multiple layers of green overlapping each other, and the light and shadow are constantly dancing. Pursuing the aurora is the lifelong dream of many people. This splendid light on the Tianhe River has continuously aroused people's guesses and fantasies for thousands of years. Some people say that seeing the aurora represents good luck and happiness, and it must be seen once in a lifetime.

Night

Hotel: Elite Hotel Downtown; Sternwheeler Hotel and Conference Centre; Raven Inn Whitehorse; similar

Day 4

Whitehorse - Airplane - Vancouver

All day

Today, you will end the aurora viewing tour in Whitehorse and arrive at Vancouver by plane (Please pay for the flight ticket from Yellowknife to Vancouver at your own expense).

Whitehorse Airport (YXY) offers a free 24-hour drop-off service.

Vancouver International Airport (YVR) Airport Pick-up Information:

- 1. Complimentary airport pick-up services will be provided at the Vancouver International Airport (YVR) at: 10:00, 12:30, 15:00, 17:00, 19:00, 21:00. We ask that you patiently wait for other passengers to arrive at the airport before transferring to the hotel. The waitting time may vary and depends on the bus schedule.
- 2. For all guests who collect luggage and meet with the guide before 12:15, you may pay \$1 to participate in the 3-hour Vancouver Tour. Please patiently wait in the airport lobby and we will depart from the airport at 12:30.

Vancouver Tour Itinerary: Gastown \rightarrow 2010 Winter Olympics Torch Plaza \rightarrow Canada Place & Chinatown.

Note: If the guest who wants to participate in the Vancouver tour does not choose this activity when placing the order, he/she will be allowed to get on the bus when there are free seats and will be USD\$20 (CAD\$25, CAD price exclude 5%GST tax) per person.

- 3. Hotel check-in time is 15:00, customers arriving in advance can drop off their luggage at the front desk and arrange their own time.
- 4. If pick-up service is included in the guest's itinerary, please be sure to provide accurate flight information and arrival time. Make sure you can arrive at the designated pick-up location. If there is any inaccurate information provided or an airport pick-up mistake, we reserve the right to provide second transfer services or charge additional airport pick-up fees.

Night

Hotel: Accent Inns Vancouver Airport; Hampton Inn by Hilton Vancouver Airport; 同級

Day 5

Vancouver - Vehicle - Grizzli Winery - Vehicle - Okanagan Lake - Vehicle - Revelstoke / Salmon Arm

All day

In the morning, we will pass through the town of Merritt and head to visit the famous local "VQA" rare wine winery. Shortly after, we will head to Kelowna: the hometown of fruits in BC and take a visit to the Okanagan Lake. Finally, we will return back to Revelstoke.

Itinerary:

Vancouver → Merritt (pass by) → Grizzli Winery+Okanagan Lake (45 mins) → Revelstoke / Salmon Arm

All day

Grizzli Winery/Summer Hill Winery

Grizzli Winery is in the center of Okanagan, Canada. The Winery is surrounded by several mountains and lakes! And, the sunshine and large temperature differences between the day and night help to create uniquely tasting wines.

Okanagan Lake

Okanagan Lake is a lake where algae and plant growth are limited. The shallow portions at either end of the lake tend to have the most plant growth. This lake is a must-see destination and will be worth the visit.

Night

Hotel: Sandman Hotel / Days Inn / Travelodge Inn; Hilltop Inn - Salmon Arm; similar

Day 6

All day

Today, we will visit the famous "Last Spike" in the Pacific Railroad Memorial Park. Join us for an epic scenic drive to Yoho National Park! We will head to Vermilion Lake where the water originates from the hot springs of the Sulphur Mountain! The color of the riverbed has become brown, making it photographic favorable region in Banff. Shortly after, we will head to Bow Falls and finally arrive at the Banff National Park!

Itinerary:

Revelstoke / Salmon Arm \rightarrow The Last Spike (30 mins) \rightarrow Yoho National Park (Drive through) \rightarrow Vermillion Lake \rightarrow Bow Falls (15 mins) \rightarrow Banff National Park \rightarrow Banff Gondola (mandatory, 60 mins) \rightarrow Banff Upper Hot Spring (ticket included, 60 mins) \rightarrow Banff

Kindly Reminder:

- 1. The hot spring area provides a locker (with a slight fee) for customers. Please take extra care of your valuables as you are responsible for your own belongings.
- 2. The hot spring area provides swimsuit and towel rental services.
- 3. This hot spring is a complimentary item. If you are unable to participate in the hot spring due to personal reasons or the maintenance and closure of the scenic spot, there will be no refund.

Notes:

- 1. The mandatory item Banff Gondola will not be available on the following dates: November 8th (Friday), November 10th (Sunday), November 13 (Wednesday), November 15th (Friday), and the Lake Louise Cable Car will be arranged instead; for the affected schedules of WVC4, CWVC5, and CWVC6V, no replacement tour of the cable car will be arranged, and the prepayment will be refunded. The Lake Louise cable car will be closed on October 30 (Wednesday) and November 6 (Wednesday), so cable car tour cannot be arranged and the prepayment will be refunded. Please check the list for the days and departure schedules of the affected products (please click on the blue font to view).
- 2. Banff Upper Hot Spring will be closed from 10/01/2024 to 10/18/2024. During this period, guests will not be able to enjoy free hot spring experience. Please check the list for the days and departure schedules of the affected products (please click on the blue font to view).

All day

The Last Spike

The Last Spike was the final and ceremonial railway spike driven into the Canadian Pacific Railway (CPR) track by company director Donald Smith on the morning of November 7th, 1885. The ceremony marked the completion of the transcontinental CPR. It was a muted affair at which a group of company officials and laborers gathered at Craigellachie. The Last Spike symbolized more than just the completion of a railway. Contemporaries and historians have viewed the

Last Spike as an event when national unity was recognized.

Yoho National Park

Yoho National Park lies on the western slopes of the Canadian Rocky Mountains. Vertical rock walls, waterfalls and high peaks draw visitors from all around the world to this unique national park! Yoho offers exceptional hiking and sightseeing for everyone to enjoy! The park even offers a unique glimpse of Canada's natural wonders and an insight of this alpine majesty!

Vermilion Lake

Vermilion lake offers the best views and is the most perfect place to practice your photography skills. If you want some amazing views of mountains, then Vermilion Lake is your place to visit!

Bow Falls

Bow Falls is a major waterfall on the Bow River. It offers breathtaking views and an experience of being closer to nature! Bow Falls is also famously featured in the 1953 Marilyn Monroe film River of No Return. Embrace your inner nature love and be amazed by its wonderous beauty.

Banff National Park

Banff National Park is famously known for its colored lakes, majestic mountains, and endless outdoor adventures that it has to offer! It is also Canada's very first national park and the world's third! It has a rich heritage and is one of the world's most awe-inspiring mountain destinations to discover! Make sure to even take a special look at its easy access and close proximity that it has to the vast unspoiled wilderness of the Canadian Rockies. The park itself spans 6,641 square kilometers (2,564 square miles) of pure mountainous terrain. It is greatly packed with spectacular scenic valleys, peaks, glaciers, forests, meadows, and rivers. Take a look at what makes Banff National Park so unique!

Banff Gondola

Explore the one-of-a-kind Gondola ride to the top of the Sulphur Mountain to experience a stunning view of six incredible mountain ranges. Banff Gondola provides breathtaking views in every direction that you look at! It is an eight-minute journey to the summit of Sulphur Mountain! On a clear and sunny day, the gondola becomes a perfect activity for families, groups, and couples to enjoy.

Banff Upper Hot Spring

The Banff Hot Springs is a top-favorite today amongst visitors and locals! It is a perfect location to enjoy a time of relaxation and peace! This historic spa and bath house lies up against a backdrop of the spectacular alpine scenery. It's simply magical to sit in the comfort of soothing hot water during the wintertime while watching snow fall on the surrounding peaks.

Banff Town

Banff is a town within Banff National Park in Alberta, Canada. Banff is a resort town and one of Canada's most popular tourist destinations to discover. It is highly known for its mountainous surroundings and hot springs. It is also a perfect destination for outdoor sports and extensive hiking, biking, scrambling and skiing.

Night

Hotel: Elk + Avenue Hotel; Irwin's Mountain Inn; similar

Day 7

Banff - Vehicle - Johnston Canyon - Vehicle - Lake Louise - Vehicle - Revelstoke / Salmon Arm

All day

Join us as we travel over to the famous Johnston Canyon! Following, we will proceed to Lake Louise, which was named after the beautiful Princess Louise of the British royal family.

Itinerary:

Banff → Johnston Canyon (60 mins) → Lake Louise (60 mins) → Pass by Yoho National Park and Glacier National Park
→ Revelstoke / Salmon Arm

Note:

Chateau Lake Louise Lunch is not available at on the following dates: December 26 (Thursday), December 28 (Saturday), December 30 (Monday), December 31st (Tuesday), please check the list for the days and departure schedules of the affected products (please click on the blue font to view).

All day

Johnston Canyon

Johnston Canyon is a must-visit natural attraction and one of the most popular destinations in Banff National Park! The dramatic Johnston Canyon is a breathtaking beauty and located in the Banff National Park. It is a scenic wooden canyon filled perfect for hiking and biking. There are so many sites to discover along the way and many unique picture opportunities.

Lake Louise

Lake Louise has a rich heritage as one of the world's most awe-inspiring mountain destinations. It is a hamlet within Banff National Park. Lake Louise is named after Princess Louise, Duchess of Argyll. Lake Louise is one of the most famous mountain vistas in the world and is truly a site to see!

Yoho National Park

Yoho National Park lies on the western slopes of the Canadian Rocky Mountains. Vertical rock walls, waterfalls and high peaks draw visitors from all around the world to this unique national park! Yoho offers exceptional hiking and sightseeing for everyone to enjoy! The park even offers a unique glimpse of Canada's natural wonders and an insight of this alpine majesty!

Glacier National Park

Glacier National Park is one of forty-three national parks located within Canada. It has approximately 521 square miles of protected areas and includes portions of the Columbia Mountains, as well as Rogers Pass National Historic Site. The park contains active glaciers and snowy peaks! It is also home to one of Canada's largest cave systems and even offers a large selection of plants and animals to see.

Night

Hotel: Sandman Hotel / Days Inn / Travelodge Inn; Hilltop Inn - Salmon Arm; similar

Day 8

Revelstoke / Salmon Arm - Vehicle - Kamloops - Vehicle - Vancouver

All day

Today, we will depart from Revelstoke in the morning and proceed to the Kamloops which is the hometown of Ginseng. Finally, we will drive back to Vancouver.

Itinerary:

Revelstoke / Salmon Arm → Kamloops Sunmore Ginseng Factory (40 mins) → Drive through Fraser Valley
→ Vancouver

All day

Kamloops Ginseng Factory

Ginseng Factory is located in Kamloops. Due to its pollution-free fertile soil and semi-desert dry climate, Kamloops has become the largest producer of American ginseng. It is famously known as the "Ginseng Capital." During this visit, visitors will have the chance to understand the growth process of American ginseng and its various nourishing medicinal effects.

Night

Hotel: Accent Inns Vancouver Airport; Hampton Inn by Hilton Vancouver Airport; 同級

Day 9 Free day

optional product	proposed price
[Silver] Whistler 1-Day Tour (Departs on Tuesdays, Thursdays and Sundays) [WS1]	\$62up
[Silver] Vancouver 1-Day City Tour (Daily Departure) 【VA1】	\$57up
[Silver] Victoria 1-Day Tour (Departs Monday, Wednesday and Saturday, plus Fridays in August-September) 【VJ1】	\$84up
[Gold] Victoria 1-Day Tour (BC Ferry + Butchart Gardens Tickets Included) (Departs Monday, Wednesday and Saturday, plus Fridays in August-September) 【VJ1A】	\$144up

Cost Description

Cost includes

1.	Hotels	described in	n the	itinerary, o	r equivalent	hotels.
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- 2. Local guide/driver service.
- 3. Tour bus service, with the specific vehicle type determined by the size of the group.
- 4. Three aurora viewings in Whitehorse.

Cost excludes

1. One-way or roundtrip flight ticket from Vancouver to Whitehorse.

4. Any food and beverages.					
5. Admission fees mentioned in the itinerary (Prices are subject to change without prior notice; Tickets should be purchased from the tour guide).					
6. Personal fees: such as	6. Personal fees: such as laundry, telephone, diet, shopping, pay television etc.				
7. Additional fees caused changes.	l by irresistible reasons due	to traffic, war, coup, strikes,	weather, flight cancellation or date		
8. Any kinds of Travel Insurance.					
Extra expense					
Item name	Days	Price description	Description		
Dog Sledding + Lunch + Bonfire	Tour guide arranges according itinerary	Everyone: USD16 7.00 / CAD\$220.00;	Minimum of 4 guests is required to be operated. Time required: 4 hours, including transportation. CAD price exclude 5%GST tax.		
Dog Sledding + Carcross	Tour guide arranges according itinerary	Everyone: USD13 7.00 / CAD\$180.00;	Minimum of 4 guests is required to be operated. Time required: 5 hours, including transportation. CAD price exclude 5%GST tax.		
3-Night Clothing	Tour guide arranges	Everyone: USD91.	CAD price exclude 5%GST tax.		

3. Service fee. Vancouver tour: CAD\$15 per person per day, Whitehorse tour: CAD\$10 per person per day.

2. 5%GST of CAD price.

Rental in Whitehorse	according itinerary	00 / CAD\$120.00;	
Big Foot Shoes	Tour guide arranges according itinerary	Everyone: USD30. 00 / CAD\$40.00;	CAD price exclude 5%GST tax.
Snow Biking	Tour guide arranges according itinerary	Everyone: USD30. 00 / CAD\$40.00;	Time required: 30 minutes. CAD price exclude 5%GST tax.
Sliding Plate	Tour guide arranges according itinerary	Everyone: USD30. 00 / CAD\$40.00;	Time required: 30 minutes. CAD price exclude 5%GST tax.
Whitehorse Hot Spring	Tour guide arranges according itinerary	Everyone: USD76. 00 / CAD\$100.00;	Age limit: 19 years and above. Time required: 1.5-2 hours. CAD price exclude 5%GST tax.
Yukon Wildlife Preserve	Tour guide arranges according itinerary	Everyone: USD53. 00 / CAD\$70.00;	Time required: 1.5-2 hours. CAD price exclude 5%GST tax.
Snowmobile	Tour guide arranges according itinerary	Everyone: USD61. 00 / CAD\$80.00;	30 minutes for pairs or 15 minutes for singles. CAD price exclude 5%GST tax.
Snow Projects	Tour guide arranges according itinerary	Everyone: USD91. 00 / CAD\$120.00;	Snowmobile 2 people/group 30 minutes + skateboard + bicycle + big shoes + campfire marshmallow. CAD price exclude 5%GST tax.
Ice Fishing	Tour guide arranges according itinerary	Everyone: USD16 0.00 / CAD\$210.00;	Minimum of 4 guests is required to be operated. CAD price exclude 5%GST tax.
Whitehorse Aurora Viewing	Tour guide arranges according itinerary	Everyone: USD91. 00 / CAD\$120.00;	CAD price exclude 5%GST tax.
Rocky Mountain Four Days (BA4) Reserve the first three rows of seats on the bus	Tour guide arranges according itinerary	Everyone: USD\$6 0.00 / CAD\$80.00;	Exclude 5%GST tax.
Chateau Lake Louise Hotel Lunch Fee	Tour guide arranges according itinerary	Adult: USD\$70.00 / CAD\$85.00; Child (2- 11): USD\$42.00 /	Please book it together when ordering the itinerary, and inform us the main course choice of the set meal (choose

		CAD\$50.00;	one from beef or chicken or vegetarian, if not informed in advance, beef will be selected as the main course.). Once the resource is booked, it cannot be canceled or changed within 7 days before the departure of the group and during the departure of the group. No additional booking service will be provided within 7 days before and during the tour, and it will be determined according to the actual situation of the resources. CAD price exclude 5%GST tax.
Rocky Mountain 4-Day Meals	Tour guide arranges according itinerary	Adult: USD\$142.0 0 / CAD\$170.00; Child (2- 11): USD\$128.00 / CAD\$153.00;	Include two breakfasts, two lunches and two dinners. CAD price exclude 5%GST tax.
BAW Mandatory Fee	Tour guide arranges according itinerary	Adult (16+): USD\$63.00 / CAD\$75.00; Child (6-15): From USD\$46.00 / CAD\$55.00;	Includes a Banff National Park ticket and Gondola. CAD\$ price Exclude 5%GST tax. Please pay the surcharge before the tour begins, or paid to the tour guide in person (if the order includes children, please make sure to indicate the age of the children in advance when booking the itinerary, otherwise the fee will be charged on-site according to adult standards).

Know Before You Book

Know Before You Book

- 1. Customer under 18 years old MUST be accompanied by at least one adult. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
- 2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation because errors affect travel. Any losses due to inaccurate or invalid information will be at your own cost and the company will not be held responsible.
- 3. Some hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. JUPITER LEGEND Corporation and Ctour Holiday guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
- 4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.
- 5. JUPITER LEGEND Corporation and Ctour Holiday have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.
- 6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progress of the trip.
- 7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
- 8. Children under the age of 8 require a booster seat in order to participate in the tour group. JUPITER LEGEND Corporation and Ctour Holiday provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
- 9. Normal health conditions are required to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notification to make a reservation. JUPITER LEGEND Corporation and Ctour Holiday do not guarantee a wheelchair lift-equipped bus and/or seating availability to disabled passengers without prior notification and approval.
- 10. The Northern Lights are a natural phenomenon whose appearance and visibility are dictated by weather and other natural conditions. Thus, there is no guarantee that you will see them. If there are discrepancies between any time

stated in the itinerary and the time given by your guide, please meet at the time your guide has informed you of. The sequence of activities in this tour itinerary is subject to change based on the tour departure date, weather conditions, etc., but the content of the tour will not change.

- 11. The price in the system is US dollars which includes tax. If you need to pay in CAD dollars, all CAD dollar prices do not include 5% GST.
- 12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [Terms & Conditions] on their website regularly and prior to making a reservation. Unless specifically stated otherwise herein or required by law, JUPITER LEGEND Corporation shall not be liable for any consequential, compensatory, indirect, incidental or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.
- 13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day, which will be paid together with the tour fees when you place the order.

Know Before You Go

- 1. The maximal waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While JUPITER LEGEND Corporation makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point as a specific time, which may be affected by any number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. JUPITER LEGEND Corporation is not liable for any inconvenience or expense caused as a result of such a delay, not liable for the expense of connecting air or train or bus service missed as a result of a delay and not liable for any other travel expense caused as a result of a delay.
- 2. JUPITER LEGEND Corporation and Ctour Holiday reserve the right, when operating conditions require, transferring passengers from one vehicle to another en route.
- 3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required to board the bus; We recommend you bring a copy of the email confirmation to board the bus.
- 4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.
- 5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be refunded.
- 6. Smoking is prohibited aboard the bus in accordance with Federal law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least \$250 per night.
- 7. Pets and animals are not allowed on the vehicle.
- 8. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.