[Gold] Cancun+ Mexico City 6-Day Tour

Check into an all-inclusive beach hotel in Cancun



Product information			
Tour No.	АРМСМ6Н		
Departure city	Cancun		
Destination	Mexico City	Way location	Xochimilco、National Autonomous University of Mexico、National Museum of Anthropology、Paseo de la Reforma、Basílica de Nuestra Señora de Guadalupe、Biblioteca Vasconcelos、Palacio de Bellas Artes、Plaza de la Constitución
Travel days	6 Day 5 Night	Transportation	Vehicle
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD

Product price			
Single occupancy: \$2998 / Person	Double occupancy: \$2208 / Person		
Exist mandatory fee: Estimated total cost 3168	Exist mandatory fee: Estimated total cost 4756		
Number of rooms: 1; The number of tourist: 1;	Number of rooms: 1; The number of tourist: 2;		
Basic price[The number of tourist]: 1 x 2998 = 2998	Basic price[The number of tourist]: 2 x 2208 = 4416		
APMM3CS mandatory fee: \$140 per person[The number of	APMM3CS mandatory fee: \$140 per person[The number of		
tourist]: 1 x 140 = 140	tourist]: 2 x 140 = 280		
Transportation Surcharge[The number of tourist]: $1 \times 30 = 30$	Transportation Surcharge[The number of tourist]: 2 x 30 = 60		
Triple occupancy: \$2028 / Person	Quadruple occupancy: \$1858 / Person		
Exist mandatory fee: Estimated total cost 6594	Exist mandatory fee: Estimated total cost 8112		
Number of rooms: 1; The number of tourist: 3;	Number of rooms: 1; The number of tourist: 4;		
Basic price[The number of tourist]: 3 x 2028 = 6084	Basic price[The number of tourist]: 4 x 1858 = 7432		

APMM3CS mandatory fee: \$140 per person[The number of tourist]: 3 x 140 = 420

Transportation Surcharge[The number of tourist]: 3 x 30 = 90

Child price: \$1538 / Person

Exist mandatory fee: Estimated total cost 1708

The number of tourist: 1;

Basic price[The number of tourist]: 1 x 1538 = 1538

APMM3CS mandatory fee: \$140 per person[The number of tourist]: 1 x 140 = 140

Transportation Surcharge[The number of tourist]: 1 x 30 = 30

Departure date

Departure on Tuesday.

Minimum of 2 people to be operated.

For departing from 12/17/2024 to 12/31/2024, the hotel will charge an additional \$200 per person per night, and an additional \$350 per person per night for a single room.

Highlights

Cancun section:

- . Travel in comfort and style with our selected vehicle and 5-star all-inclusive hotel!
- . Food & Beverage is included. Mexican, American, or Asian, various gourmet are available to satisfy your appetite!
- . Highly-ranked Cancun must-see spot, exploring the natural wonder and mysterious culture.

Mexico City section:

- . Experience the unique water life in Xochimilco, known as the Venice of Latin America.
- . Discover Mexico City, a passionate, vibrant city steeped in thousands of years of civilization.
- Discover the City of the Gods, Teotihuacan, with its Piramide de la Serpiente Emplumada, and climb to the top of the Pirámide del Sol overlooking the ancient city.

Join / leave point

Boarding location

Cancún International Airport (CUN)(Airport); 24-hour airport pick-up service available on the first day of your tour.

Drop-off location

Mexico City International Airport(Airport); Please book flight after 19:30

Tour introduction

Day 1

Home - Airplane - Cancun

All day

24/7 Complimentary English/Spanish airport transfer service! Guests arrive in the same time period will be gathered and guided to the all-inclusive hotels. Feel free to chill out and enjoy all the hotel facilities after checking in.

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel; 同級

Day 2

Cancun - Vehicle - Chichén Itzá - Vehicle - Hacienda selva Maya - Vehicle - Cancun

All day

Today we will visit one of the most important examples of the Mayan-Toltec civilization in Yucatán, Chichen Itza, exploring the fusion of Mayan construction techniques with new elements from central Mexico. As one of Mexico's most visited tourist destinations, it was granted World Heritage Site status in 1988 by UNESCO World Heritage Site and was recently selected as one of the New Seven Wonders of the World. After learning all about the dazzling ancient city, we will head to Cenote Ik-Kil as well as relaxing and feeling refreshed in the uniquely peaceful and beautiful environment.

Itinerary:

Cancun → Chichén Itzá(90mins) → Cenote Ik-Kil (90mins) → Suytun cenote (30mins) → Cancun

08::15 Depart from hotel

11:00 Arrive at Chichén Itzá (90 mins)

12:45 Depart from Chichén Itzá

13:20 Head to Cenote Ik-Kil (90 mins)

15:15 Visit Suytun cenote (30 mins)

17:15 Head back to hotel

Please be noticed that this schedule may be subject to change depending on the actual circumstances.

All day

Chichén Itzá

Chichén Itzá is a complex of Mayan ruins on Mexico's Yucatán Peninsula. A massive step pyramid, known as El Castillo

or Temple of Kukulcan, dominates the ancient city, which thrived from around 600 A.D. to the 1200s. Graphic stone

carvings survive at structures like the ball court, Temple of the Warriors and the Wall of the Skulls. Nightly sound-and-

light shows illuminate the buildings' sophisticated geometry.

Cenote Ik-Kil

Ik Kil is a cenote outside Pisté in the Tinúm Municipality, Yucatán, Mexico. The cenote is open to the sky with the water

level about 26 metres (85 ft) below ground level. There is a carved stairway that leads down to a swimming platform. Ik

Kil was considered sacred by the Mayans who used the site as a location for human sacrifice to their rain god, Chaac.

Suytun cenote

Located outside the charming town of Valladolid in southeast Mexico, Suytun Cenote is a breathtaking natural sinkhole

that attracts many travelers. The highlight is the middle platform of the cenote, which offers a stunning photo op,

especially when rays of sunlight shine through the cave opening above. Just remember to bring a camera that can

handle the low light.

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel; 同級

Day 3

Recommended self-guided tour - mix & match with the most well-known three X-parks or

Las Coloradas Pink Lake + Cenote 1-Day Tour!

All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected five-star all-inclusive hotels, along with a variety

of luxurious hotel facilities and all-you-can-eat restaurant gourmet. Optional itinerary to the three well-known theme

parks or Las Coloradas Pink Lake + Cenote (at your own expense).

1. Xcaret Park Plus 1-Day tour (Code: MC1XT)

Daily departure

Price: Adult: \$198/person, Child (5-11): \$149/person

Peak season: Adult: \$208/person, Child (5-11): \$156/person (2024 High Seasons: 07/01-08/11, 12/26-12/31)

2. Xplor Park 1-Day tour (Code: MC1XR)

Regular Season Open Date: Monday to Saturday

High Season Open Date: Daily

Price: Adult: \$183/person, Child (5-11): \$137/person

Peak season: Adult: \$193/person, Child (5-11): \$145/person (2024 High Seasons: 07/01-08/11, 12/26-12/31)

3. Xel-Ha Park 1-Day Tour (Code: MC1XA)

Daily departure

Price: Adult: \$145/person, Child (5-11): \$109/person

Peak season: Adult: \$155/person, Child (5-11): \$117/person (2024 High Seasons: 07/01-08/11, 12/26-12/31)

4. Las Coloradas Pink Lake + Cenote 1-Day Tour (Code: MC1PT)

Groups with an English tour guide: Daily Departure. Minimum of 2 people to be required.

Groups with a Chinese tour guide: Wednesday and Thursday: Minimum of 2 people to be required. Monday, Tuesday,

Friday, Saturday, Sunday: Minimum of 4 people to be required.

Price: Adult: \$219/person, Child (3-11): \$199/person

Itineray: Las Coloradas Pink Lake(30mins) → Cenote Hubiku & Lunch (90mins)

All day

Xcaret Park

A visit to Cancun and the Riviera Maya is not complete without a visit to Latin Americas' most important theme Natural Park Xcaret. Enjoy a day full of entertaining activities, gorgeous natural landscapes, wildlife interaction and spectacular live shows. You may even get a closer insight into the Mexican history and culture by watching the world famous Xcaret at night show.

Xcaret, a natural sanctuary where the history of Mexico combines with fun traditions and the splendor of the Mayan culture. This piece of heaven offers rivers, botanical gardens, a breeding place for turtles and crocodiles. It even has a jaguar and a monkey island, a butterfly pavilion and an aviary among other similar attractions. Cultural heritage and love for the environment await you! Come and enjoy an unforgettable experience that includes entertainment, exquisite food and so much more!

Tour inclusions:

- 1. Round trip transportation 2. Access to Area Plus facilities 3. Use of snorkeling equipment 4. 1 Buffet lunch including
- 1 beer and unlimited beverages (soft drinks, flavored waterand coffee) while consuming food 5. Shows, exhibitions, and cultural tours
- 6. Water activities in the underground river 7. Access to beaches, bays, and natural pools 8. Life jackets 9. Lounge chairs, hammocks and rest areas 10. Safety bag service during the river journey 11. Restrooms, dressing rooms and

showers 12. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico 13. Parking

Tour exclusions:

1. Swim with dolphins 2. Snuba 3. Sea trek 4. Sky rider 5. Beers 6. Tips 7. Spa services 8. Other optional activities 9. Souvenirs

What to bring

Comfortable Clothes 2. Comfortable Shoes 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion
 (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

Xplor Park

Discover a hidden universe below the Earth's surface as you step into Xplor, a unique underground world, experience thrilling adventure activities with the safest and most modern equipment. Swim through the most spectacular mysterious routes, surrounded by amazing stalactites and stalagmites. Drive through an all-terrain track in the middle of the jungle, set sail on a raft, and paddle with your hands over crystal – clear waters among age-old rocky formation and prepare to conquer the skies as you fly in the largest zip line circuit of the Rivera Maya, over 2 miles of airborne adventure. Explorers can enjoy incredible activities in the natural setting outdoors and within underground environments.

This one of a kind park features four thrilling activities to be enjoyed as many times as you like. You can drive an amphibious vehicle along spectacular jungle paths and down underground tunnels. Then, paddle a raft through breathtaking grottoes where impressive rock formations contrast with the crystal-clear waters of the underground river. Next, you can fly high above the treetops on 11 amazing zip-lines and swim through caverns covered in stalactites and stalagmites.

Challenge yourself in natural surroundings and experience the adventure. This is on the list of "Things to do in Cancun", don't miss Xplor!

Tour inclusions:

- 1. Round trip transportation in air-conditioned bus 2. Life jacket in underground river 2. Main attractions 3. All security gears
- 4. Unlimited buffet in the park 5. Any other activities

Tour exclusions:

1. Tips 2. Souvenirs, handicrafts, clothes, or any other product or service not mentioned on the inclusions list 3. Photo or video services

What to bring

1. Comfortable Clothes 2. Comfortable Shoes (water shoes suggested) 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

Xel-Ha Park

Xel-ha is known as one of the best and biggest natural attractions of Mexico! It may be the world's biggest natural aquarium, where visitors can spend hours of fun and adventure while amazing with the colorful fish of its crystal waters. It is one of the most exciting experiences to live while you visit Cancun. Here, you will enjoy lunch with an open bar and you will have the opportunity to swim in one of the largest natural aquariums in all over the world. If snorkeling is your passion, this is the place for you! Find yourself surrounded by hundreds of rainbow-color fishes, stingrays, and turtles that have made Xel- Ha their home. Immerse yourself in this fascinating world! An adventure with great food and drinks included at all bars and restaurants, a great experience which includes epic fun and lots of family moments worth remembering forever!

Tour Inclusions:

1. Round trip transportation 2. Access to Area Plus facilities 3. Use of snorkeling equipment 4. 1 Buffet lunch including 1 beer and unlimited beverages (soft drinks, flavored waterand coffee) while consuming food 5. Shows, exhibitions, and cultural tours 6. Water activities in the underground river 7. Access to beaches, bays, and natural pool 8. Life jackets 9 Lounge chairs, hammocks and rest areas 9. Safety bag service during the river journey 10. Restrooms, dressing rooms and showers 11. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico 12.Parking

Tour Exclusions:

1. Swim with dolphins 2. Snuba 3. Sea trek 4. Sky rider 5. Beers 6. Tips 7. Spa services 8. Other optional activities 9. Souvenirs

What to bring:

Comfortable Clothes 2. Comfortable Shoes 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion
 (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

Las Coloradas Pink Lake

Hidden away on the tip of Mexico's Yucatan Peninsula is a magical place full of color. These stunning cotton-candy pink lakes filled with salt are called Las Coloradas. The region is part of the Río Lagartos Biosphere Reserve, a protected wetlands area home to animals like flamingos, crocodiles, sea turtles, jaguars, and all kinds of sea birds. You may also

have seen pictures of the breathtaking pink lakes, one of the most instagrammable spots in Mexico, through various social medias.

Cenote Hubiku

Cenote Hubiku is a popular cenote complex located between Valladolid and the Ek Balam ruins. The underground, semi open cenote has an opening in its roof where both natural lights and tree roots cascade towards its waters. At times, a small waterfalls cascades through the gap sending a spray of water down into the cenote. In fact, the Maya name Hubiku refers to its vast size and translates to "Iguanas Nest" or "the Great Lord".

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel; 同級

Day 4 Cancun - Airplane - Mexico City

All day

Today we will bid farewell to the charming Cancun and arrive in Mexico City to start a colorful journey in Mexico. After meeting the tour guide, return to the hotel for a short rest to welcome the next journey in a better state. If the arrival times of different flights are close, the passengers who arrive first need to wait patiently to go to the hotel together.

Cancun International Airport provides free English/Spanish airport pick-up service 24 hours a day.

Mexico City International Airport free Chinese pick-up time is 08:00-20:00, the time is based on the flight arrival time. Or pay for a chartered Chinese pick-up (24 hours, pick up and go): 1st and 2nd person total \$120 US dollars, each additional person, add US \$20 yuan.

Night

Check in city: 墨西哥城 Mexico City

Hotel: Holiday Inn Express Mexico Reforma, an IHG Hotel; similar

Xochimilco, Mexico - Vehicle - University City, Mexico - Vehicle - National Museum of Anthropology, Mexico

All day

Day 5

After an early morning departure, we will first take a boat tour to Hochimilco, known as Mexico's "Little Venice", a

beautiful aquatic world of dense lakes, rivers, land and islands. Then visit the National Autonomous University of Mexico (UNAM) with its distinctive architecture and murals. Finally, witness the early civilizations of the Americas at the

National Museum of Anthropology and marvel at the achievements of the ancient Americans.

Itinerary:

Xochimilco (100 min) → **University City** (50 min) → **National Museum of Anthropology** (120 min)

All day

Xochimilco

Xochimilco is a UNESCO World Heritage Site located about 17 miles (28 km) south of the capital's historical center. The name comes from Nahuatl and means "flower garden." Xochimilco provides an experience that you would never expect

to have in Mexico City and makes for a fun and interesting day trip.

National Autonomous University of Mexico

More than just a university campus, Ciudad Universitaria is a living testament to 20th-century modernism. Architects Mario Pani and Enrique del Moral meticulously crafted a space where urban planning, architecture, engineering, landscape design, and fine arts merge into a harmonious symphony. In 2007, UNESCO recognized Ciudad Universitaria as a World Heritage Site, acknowledging its embodiment of universal social and cultural values and solidifying its status

as one of Latin America's most iconic symbols of modernity.

National Museum of Anthropology

El Museo Nacional de Antropología (Mexico National Museum of Anthropology) is a world-class museum, and one of the best places to start understanding Mexico's long and complex indigenous history, covering early Mesoamerican,

Toltec, Mayan and Aztec civilisations.

Night

Check in city: 墨西哥城 Mexico City

Hotel: Holiday Inn Express Mexico Reforma, an IHG Hotel; 同級

Constitución, Mexico

All day

Mexico City, a welcoming, vibrant city steeped in millennia of civilization. In the morning, walk along the famous Paseo de la Reforma to admire the formal architecture and monumental statues commemorating the history of Mexico and the Americas. Afterwards, proceed to Teotihuacán, known as the "place where the gods made man", to climb the Pirámide del Sol and look out over the Path of the Dead and the Pirámide de la Luna, with a view of the entire spectacular ruins area. Afternoon to the Basílica de Nuestra Señora de Guadalupe, then stop by the Palace of Fine Arts to take pictures, and finally to the Plaza de la Constitución, the plaza is like the heart of Mexico, leading Mexico to beat. Not far from the square are the ruins of the majestic Templo Mayor and the construction of the Catedral Metropolitana. The plaza is also surrounded by historic Spanish colonial buildings. This reflects the busy life of the city.

Itinerary:

Paseo de la Reforma \rightarrow Monumento a la Independencia (photo stop) \rightarrow Piramide de la Serpiente Emplumada (120 min) \rightarrow Basílica de Nuestra Señora de Guadalupe (60 min) \rightarrow Biblioteca Vasconcelos (inside for 15 min) \rightarrow Palacio de Bellas Artes (exterior, 20 min) \rightarrow Plaza de la Constitución (2 hrs., incl. visit to Cathedral of the Bishop, exterior of the National Palace, exterior of the ruins of the Great Temple, etc.)

All day

Paseo de la Reforma

One of Mexico City's principal thoroughfares is Paseo de la Reforma. The original avenue was built by the Emperor Maximilian as a route from his residence at Chapultepec Castle to the National Palace in the city center, where the affairs of government were conducted. Its original name was Paseo de la Emperatriz, in honor of Carlota who, it would appear, made a good deal of the decisions at the castle.

Following the defeat of Maximiliano, the name of the avenue was changed to Reforma, in honor of the reforms carried out under President Benito Juárez.

Teotihuacán

The holy city of Teotihuacan ('the place where the gods were created') is situated some 50 km north-east of Mexico City. Built between the 1st and 7th centuries A.D., it is characterized by the vast size of its monuments – in particular, the Temple of Quetzalcoatl and the Pyramids of the Sun and the Moon, laid out on geometric and symbolic principles. As one of the most powerful cultural centres in Mesoamerica, Teotihuacan extended its cultural and artistic influence throughout the region, and even beyond.

Basílica de Nuestra Señora de Guadalupe

A cult developed around this site after a Christian convert named Juan Diego claimed in December 1531 that the Virgin Mary appeared before him on the Cerro del Tepeyac (Tepeyac Hill). After numerous sightings, so the story goes, the lady's image was miraculously emblazoned on Diego's cloak, causing a bishop to believe the story and build a shrine in her honor. To this day the basílica remains a place of pilgrimage and worship.

Biblioteca Vasconcelos

The world is teeming with stunning libraries, but precious few manage to seamlessly cater to design, the people, and history in such an admirable manner as Mexico City's Biblioteca Vasconcelos.Located in the Buenavista area in the north of Mexico City, the massive Biblioteca Vasconcelos was designed by Alberto Kalach and completed in 2007 after three consecutive years of building. This temple of knowledge is generally referred to as a "megalibrary" both for its size and the undeniable sense of import conveyed by the structure itself.

Palacio de Bellas Artes

Construction on the iconic building began in 1905 under Italian architect Adamo Boari, who favored neoclassical and art nouveau styles. Complications arose as the heavy marble shell sank into the spongy subsoil, and then the Mexican Revolution intervened. Architect Federico Mariscal eventually finished the interior in the 1930s, utilizing the more modern art deco style. With art nouveau on the outside and art deco on the inside, the Palacio de Bellas Artes (Palace of Fine Arts) is considered one of the most spectacular buildings from this era.

Plaza de la Constitución

The heart of Mexico City is the Plaza de la Constitución. Residents began calling it the Zócalo, meaning 'base,' in the 19th century, when plans for a major monument to independence went unrealized, leaving only the pedestal. Measuring 220m from north to south, and 240m from east to west, it's one of the world's largest city squares.

Cost Description

Cost includes

Cancun Section:

- 1. Professional travel vehicle (the type of vehicle used is determined based on the actual number of people who sign up on the day).
- 2. All-inclusive resort (the number of hotel nights equal to the number of travelling days minus one).
- 3. English or Spanish or Chinese driver or guide.

- 4. Service fee.
- 5. Admission ticket (except X-group).
- 6. Breakfast, lunch and dinner.

Mexico City Section:

- 1. Professional travel vehicles (the type of vehicle used is determined based on the actual number of people who sign up on the day).
- 2. Hotel accommodation with breakfasts.
- 3. Chinese-speaking tour guide service /Spanish-speaking driver service.

Cost excludes

- 1. Cancun to Mexico flight prices.
- 2. Mandatory fee: \$140 per person, please pay for this when you place the order. Include: National Museum of Anthropology, Xochimilco Boat, Teotihuacán, two special lunches and tour guide service fee in Mexico City.
- 3. Cancun one-day tour group fee and self-funded project fees.
- 4. Cancun hotels charge an additional environmental sanitation tax, the additional amount is: 25-30 pesos/room/night (about 1-1.5 US dollars/room/night, the amount charged by each hotel varies). This fee is paid on the spot when the guest checks in at the hotel, and no advance payment is required.
- 5. All personal expenses (luggage check-in, laundry fees, etc.) not included in the fee.

Know Before You Book

Know Before You Book

- 1. Customer under 18 years old MUST be accompanied by at least one adult. A guardian traveling with children must provide proof of custody or notarized parental authorization for travel. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
- 2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid documents (passport, visa etc.), valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation because errors affect travel. Any losses due to inaccurate or invalid information will be at your own cost and the company will not be held responsible.
- 3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. According to the requirements of some hotels, each group of guests must bring at least one credit card or debit card that can be used at the destination for check-in procedure. If there is no personal consumption, the hotel will refund the deposit to the card within 7-14 working days

after check-out. ALL AMERICA TRAVEL & TOURS guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.

- 4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.
- 5. ALL AMERICA TRAVEL & TOURS have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.
- 6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progress of the trip.
- 7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
- 8. Children under the age of 8 require a booster seat in order to participate in the tour group. ALL AMERICA TRAVEL & TOURS provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
- 9. Normal health conditions are required to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notification to make a reservation. ALL AMERICA TRAVEL & TOURS do not guarantee a wheelchair lift-equipped bus and/or seating availability to disabled passengers without prior notification and approval.
- 10. Guests are required to bring their own relevant documents and materials required for entry or cross-border travel. Whether they can enter or leave the country is subject to the decision of the customs of each country. The inability to enter the country is a force majeure factor, and the paid tour fee will not be refunded.
- 11. English or Spanish driver. Guide service will not be included.
- 12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [Terms & Conditions] on their website regularly and prior to making a reservation.

 Unless specifically stated otherwise herein or required by law, ALL AMERICA TRAVEL & TOURS shall not be liable for any consequential, compensatory, indirect, incidental or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.
- 13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day, which will be paid together with the tour fees when you place the order.

Know Before You Go

1. The maximal waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour

Guide. While ALL AMERICA TRAVEL & TOURS makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point as a specific time, which may be affected by any number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. ALL AMERICA TRAVEL & TOURS is not liable for any inconvenience or expense caused as a result of such a delay, not liable for the expense of connecting air or train or bus service missed as a result of a delay and not liable for any other travel expense caused as a result of a delay.

- 2. ALL AMERICA TRAVEL & TOURS reserve the right, when operating conditions require, transferring passengers from one vehicle to another en route.
- 3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required to board the bus; We recommend you bring a copy of the email confirmation to board the bus.
- 4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.
- 5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be refunded.
- 6. Smoking is prohibited aboard the bus in accordance with Federal law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least \$250 per night. All Cancun hotels are responsible for the environmental tax to be paid by the guest.
- 7. Pets and animals are not allowed on the vehicle.
- 8. Luggage is subject to inspection when crossing international borders. You will be asked to declare any items subject to duty upon crossing the border. ALL AMERICA TRAVEL & TOURS are not responsible for any luggage crossing international borders. Passengers must claim all luggage at the border crossing point before proceeding. No luggage is allowed across the border unless claimed by a passenger. ALL AMERICA TRAVEL & TOURS will not provide free transportation to a passenger denied entry across an international border.
- 9. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.