[Silver] Calgary+Rocky Mountains+Victoria 6-day Tour (Check in at the Banff Town Hotel for two nights)

Product information					
Tour No.	CVC6V				
Package plan name	Calgary pick-up+VC4+VJ1				
Departure city	Calgary				
Destination	Vancouver -VR	Way location	Banff National Park、Yoho National Park、Columbia Icefield、Glacier National Park、Victoria		
Travel days	6 Day 5 Night	Transportation	Vehicle		
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD		

Product price

Single occupancy: \$1828 / Person

Exist mandatory fee: Estimated total cost 1853

Number of rooms: 1; The number of tourist: 1;

Basic price[The number of tourist]: 1 x 1828 = 1828

Transportation Surcharge[The number of tourist]: $1 \times 5 = 5$ Transportation Surcharge[The number of tourist]: $1 \times 15 = 15$ Transportation Surcharge[The number of tourist]: $1 \times 5 = 5$

Quadruple occupancy: \$748 / Person

Double occupancy: \$1128 / Person

Exist mandatory fee: Estimated total cost 2306

Number of rooms: 1; The number of tourist: 2;

Basic price[The number of tourist]: 2 x 1128 = 2256

Transportation Surcharge[The number of tourist]: 2 x 5 = 10

Transportation Surcharge[The number of tourist]: 2 x 15 = 30

Transportation Surcharge[The number of tourist]: 2 x 5 = 10

Exist mandatory fee: Estimated total cost 3092

Number of rooms: 1; The number of tourist: 4;

Basic price[The number of tourist]: 4 x 748 = 2992

Transportation Surcharge[The number of tourist]: $4 \times 5 = 20$ Transportation Surcharge[The number of tourist]: $4 \times 15 = 60$ Transportation Surcharge[The number of tourist]: $4 \times 5 = 20$

Triple occupancy: \$908 / Person

Exist mandatory fee: Estimated total cost 2799

Number of rooms: 1; The number of tourist: 3;

Basic price[The number of tourist]: $3 \times 908 = 2724$ Transportation Surcharge[The number of tourist]: $3 \times 5 = 15$ Transportation Surcharge[The number of tourist]: $3 \times 15 = 45$

Transportation Surcharge[The number of tourist]: 3 x 5 = 15

Departure date

05/01/2024-05/31/2024: Monday, Wednesday

06/01/2024-09/28/2024: Monday, Wednesday, Sunday

09/29/2024-10/14/2024: Monday, Wednesday

If the order includes children, please make sure to note and inform them of their age in advance when booking the itinerary, otherwise fees will be charged on-site according to adult standards.

Join / leave point

Boarding location

Calgary International Airport (YYC)(Airport); Complimentary airport pick-up services on the first day of your tour at the Calgary International Airport (YYC) will be available at:10:00, 12:00, 14:00, 16:00, 18:00, 20:00. Upon arrival, please go to Gate 5 on the arrival level to wait for pick-up arrangements.

Drop-off location

Vancouver International Airport (YVR)(Airport); Complimentary airport drop-off services on last day of the tour: We suggest for domestic flights to please be booked after 21:30. For all other international flights we suggest booking flights after 22:30.

Tour introduction

Day 1

Calgary Airport Pick-up

All day

Airport Pick-up Information:

- 1. Complimentary airport pick-up services on the first day of your tour will be provided at the Calgary International Airport (YYC) at: 10:00, 12:00, 14:00, 16:00, 18:00, 20:00. Upon arrival, please go to Gate 5 on the arrival level to wait for pick-up arrangements.
- 2. Arrive between 6:00 am to 9:00 am or 22:00 pm to 23:00 pm and arrange hotel bus pick-up. This free service is available every hour. If you are unable to take the designated bus at the designated time, the travel agency will coordinate the next available bus for you according to the hotel bus arrangement.
- 3. Calgary International Airport (YYC) paid pick-up service: For flights arriving between 07:00-22:00, the first two passengers will be charged \$90 (USD\$75), and each additional guest after that will be charged \$20 (USD\$18). Please be aware that there is a maximum of four people per order.

If your flight arrives before noon, you may select the itinerary of [City Tour C/D] at your own expense to experience the charm of the Canadian Prairie City!

City Self-Exploring Route C (Service Fee Excluded: USD\$4.00 / CAD\$5.00 per person): Shopping! Shopping! Shopping! Shopping! Outlet (About 5 hours) It includes round-trip transportation, a total of 5 hours of travel and about 4 hours of free travel time. Go shopping at Albi's largest all-in-one mall, Cross Iron Mills is a great option.

City Self-Exploring Route D (Service Fee Excluded: USD\$4.00 / CAD\$5.00 per person): Shopping at Chinook Center (About 5 hours) Only includes a round-trip transportation, a total of 5 hours of travel, and about 4 hours of free travel time. Enjoy a "first-class shopping, dining and entertainment experience" and see what Chinook Mall has to offer.

Night

Hotel: Best Western Premier Calgary Plaza Hotel; similar

Day 2

Calgary - Vehicle - Yoho National Park - Vehicle - Banff

All day

In the morning, we will head west along 1 Hwy. Soon after, we will arrive at the famous Lake Louise. It is a piece of blue gem among the mountains. You will see the Chateau Lake Louise stands quietly in the pine forest when standing by the lakeside. We will after take a visit to the Moraine Lake (seasonal opening/*alternative attractions: Twin Jack Lake, Minnewanka Lake*). Shortly after, we'll arrive at the Lake Louise Ski Resort and take the Gondola to overlook the beautiful scenery of the Rocky Mountains. After lunch, we will continue westward until we enter into the Yoho National Park through a spiral tunnel until we reach the Emerald Lake. Finally, we will discover the natural bridge which was formed by the accumulated water of the river. And we will be staying overnight in Banff.

Itinerary:

Calgary \rightarrow Lake Louise (75 mins) \rightarrow Moraine Lake (45 mins) \rightarrow Lake Louise Gondola (optional, 90 mins including lunch time) \rightarrow Yoho National Park (pass by \rightarrow Emerald Lake (20 mins) \rightarrow Natural Bridge (15 mins) \rightarrow Banff

Morning

Lake Louise

Lake Louise has a rich heritage as one of the world's most awe-inspiring mountain destinations. It is a hamlet within Banff National Park. Lake Louise is named after Princess Louise, Duchess of Argyll. Lake Louise is one of the most famous mountain vistas in the world and is truly a site to see!

Moraine Lake

Moraine Lake is another beautiful site to discover. It is easily one of Canada's most amazing hidden gems that you must discover with us today!

Lake Louise Gondola

Cruise for 14 glorious minutes, in an open chair or a fully enclosed gondola, to one of Banff National Park's greatest views! From the top at 2,088m (6850ft), the spectacular scenery is yours to explore. There are so many amazing sights

to see on this beautiful gondola.

Afternoon

Yoho National Park

Yoho National Park lies on the western slopes of the Canadian Rocky Mountains. Vertical rock walls, waterfalls and high peaks draw visitors from all around the world to this unique national park! Yoho offers exceptional hiking and sightseeing for everyone to enjoy! The park even offers a unique glimpse of Canada's natural wonders and an insight of this alpine majesty!

Emerald Lake

Emerald Lake in Yoho National Park is one of the Canadian Rockies' finest lakes and a resplendent place to visit in British Columbia. It's the largest lake in Yoho National Park and is surrounded by President Range. Visiting the lake on a summer day is one of the finest natural scenes in all Canadian Rockies, a mountain range far from being short of incredible vistas.

Natural Bridge

Natural Bridge is an impressive natural rock formation that spans the flow of the Kicking Horse River west of Field.

Sculpted by the erosive forces of rushing water over what had once been a waterfall, the Natural Bridge is a powerful reminder of how much influence water has in shaping the landscape.

Night

Hotel: Banff Caribou Lodge; Banff Ptarmigan Inn; Canalta Lodge; The Rundlestone Lodge; similar

Day 3 Banff free time

All day

Today, you will start the free travel mode of Banff town, you can roam the town freely, walk into any boutique, you can find local souvenirs or delicious snacks, or participate in our carefully prepared various Activities at your own expense. Optional activities do not include transportation and tour guide services, and guests need to pay for above services. It is recommended to book activities before leaving the group.

Optional activities recommended:

Stroll through the Cave and Basin National Historic Site (Ticket excluded) and learn about the history of the birth of Banff National Park. 13,000 years of history and humanistic complex have been deposited here.

- . Enjoy a British-style afternoon tea (BSH afternoon Tea) in the world cultural heritage Fairmont Banff Springs Hotel, with the Bow Valley as the background, enjoying the food and scenery. (Time required: about 1.5 hours)
- . Follow us to have a look at the Lake Minnewanka the filming location of the Hollywood blockbuster "The Revenant", and take a cruise to enjoy the beautiful scenery. (Time required: about 2-2.5 hours, of which about 1-hour cruise experience)
- . Participate in the Hoodoos Boat Tour on the Bow River. (Time required: about 1 hour)
- . Take a retro sightseeing car and start the legendary tour of Banff! Use a special form to start a journey with a sense of the times. (Time required: about 1 hour)
- . Follow the guide to participate in the Banff One-day Trip (BL01): Banff Gondola (Optional) → Joneston Canyon → Bow Falls → Surprise Corner (Time required: about 7 hours). Departure Date: Monday, Wednesday and Friday.

Night

Hotel: Banff Caribou Lodge; Banff Ptarmigan Inn; Canalta Lodge; The Rundlestone Lodge; similar

Day 4

Banff - Vehicle - Columbia Icefield - Vehicle - Revelstoke / Salmon Arm

All day

Today we will leave Banff Town for the magnificent icefield. You can see the beautiful view of meadows, waterfalls and snow mountains along the way. We will pass by the famous Crowfoot Glacier and Bow Lake. Finally, we will enter into the Jasper National Park and explore Columbia Icefield, You can take a big shuttle bus to start your own adventure! More exciting, you can breathe the fresh air of the Rocky Mountains when standing on the skywalk! We will also stay overnight in Grizzly Bear Town/Salmon Bay.

Itinerary:

Banff → Crowfoot Glacier (Pass-by) → Bow Lake (Pass-by) → Columbia Icefield (3 hours, including Ice Explorer and skywalk) → Glacier National Park (Pass-by) → Revelstoke / Salmon Arm

All day

Crowfoot Glacier

The spectacular Crowfoot Glacier can be viewed from a lookout point on the world-famous Icefields Parkway about 34 km (21 mi) north of Lake Louise. Attached to the northeastern side of Crowfoot Mountain, overlooking Bow Lake, the glacier's runoff feeds into the Bow River, which flows from Banff National Park through the City of Calgary to the Alberta prairies.

Columbia Icefield

Columbia Icefield is what is left of a gigantic sheet of ice that covered and formed most of the landscape in the Rocky

Mountains. The Ice field covers an area today of 325 square kilometers or 130 square miles and is such an amazing location to explore!

Glacier National Park

Glacier National Park is one of forty-three national parks located within Canada. It has approximately 521 square miles of protected areas and includes portions of the Columbia Mountains, as well as Rogers Pass National Historic Site. The park contains active glaciers and snowy peaks! It is also home to one of Canada's largest cave systems and even offers a large selection of plants and animals to see.

Night

Hotel: Comfort Inn & Suites Salmon Arm; Sandman Hotel Revelstoke; similar

Day 5

Revelstoke / Salmon Arm - Vehicle - Kamloops - Vehicle - Vancouver

All day

Today, we will proceed to the famous "Last Spike" in the Pacific Railroad Memorial Park. Then, we will head to visit the Kamloops which is the hometown of Ginseng. Finally, we will drive back to Vancouver.

Itinerary:

Revelstoke → The Last Spike (20 mins) → Kamloops Ginseng Factory (45 mins) → Fraser Valley (Pass-by) → Vancouver

All day

The Last Spike

The Last Spike was the final and ceremonial railway spike driven into the Canadian Pacific Railway (CPR) track by company director Donald Smith on the morning of November 7th, 1885. The ceremony marked the completion of the transcontinental CPR. It was a muted affair at which a group of company officials and laborers gathered at Craigellachie. The Last Spike symbolized more than just the completion of a railway. Contemporaries and historians have viewed the Last Spike as an event when national unity was recognized.

Kamloops Ginseng Factory

Ginseng Factory is located in Kamloops. Due to its pollution-free fertile soil and semi-desert dry climate, Kamloops has become the largest producer of American ginseng. It is famously known as the "Ginseng Capital." During this visit, visitors will have the chance to understand the growth process of American ginseng and its various nourishing medicinal effects.

Night

Hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級

Day 6 Victoria 1-Day Tour

All day

Named after Queen Victoria, lies the city of Victoria! Victoria is the capital city of the Canadian province of British Columbia and is located on the southern tip of Vancouver Island off Canada's Pacific coast. It is one of the oldest cities. Victoria has retained a large number of its historic buildings and famous landmarks like the Parliament Buildings.

Itinerary:

Vancouver \rightarrow BC ferry (Mandatory, 90 mins) \rightarrow The Butchart Gardens (Mandatory, 60 mins) \rightarrow Chinatown Victoria (Pass by) \rightarrow The Victoria Inner Harbour (45 mins) \rightarrow Victoria Mile Zero Monument (10 mins) \rightarrow BC ferry (Mandatory, 90 mins) \rightarrow Vancouver

All day

BC ferry

Sail away on the BC Ferry! The BC Ferry is the main transportation that sails for about 1 hour and 30 minutes. Many people take the ferry to and from Vancouver and Victoria. The ferries were made in Germany and can accommodate up to about 400 cars, which is truly so amazing! The scenic beauty that the ferry provides is very amazing to look at! You can spot the surrounding island, seagulls flying around and if you're lucky enough, you can even see dolphins too.

The Butchart Gardens

Come and enjoy the beautiful Butchart Gardens! We promise, these gardens aren't like any other. They are truly one of the most magical and enchanting gardens that you will ever see in your life! The gardens receive over a million visitors each and every year. The gardens were constructed in 1904, and today is well-known as a National Historic Site. In Spring, countless tulips, daffodils, and hyacinths fill the gardens with different fragrances and vibrant colors. At the end of May, the rose garden will become the protagonist of the summer garden. The gardens even offer open stage and music performances in July and August! The garden even provides lovely fireworks show and views of its beautiful colorful water fountain.

Chinatown Victoria

The Chinatown in Victoria is the oldest Chinatown in Canada and the second oldest in North America after San Francisco's. Victoria's Chinatown is now surrounded by cultural, entertainment venues as well as being a venue in itself. Chinatown is now conveniently just minutes away from other sites of interests such as the Save-On-Foods Memorial

Centre, Bay Centre, Empress Hotel, Market Square, and more significant sites.

Victoria Inner Harbour

The Victoria Harbor - including the Inner Harbor - is one of the most beautiful harbors in the world. The harbor has had a long history, starting with its use by First Nations. Recreational vessels and small cruise ships can be seen in the center of this famous heritage city, just steps from its historic streets and distinctive architecture.

Victoria Mile Zero Monument

Located in the picturesque Beacon Hill Park in British Columbia's capital, Mile 0 is one of the symbolic starting points of the Trans-Canada Highway on the Pacific Coast. The highway, conceived in the late 1940s and constructed between 1950 and 1971, was the longest uninterrupted highway in the world at the time of its completion. Spanning a whopping 4,860 miles (7,821 kilometers), it runs across all 10 of Canada's provinces, crossing the Rocky Mountains and the wide-open prairies of central Canada.

Cost Description

Cost includes

- 1. Transportation: The type of vehicle used will based on the number of guests that day.
- 2. Bilingual tour guide or driver-guide.
- 3. Hotel listed in the itinerary.

Cost excludes

- 1. 5%GST of CAD price.
- 2. Service fee: USD\$12 or CAD\$15 per person per day.
- 3. Any food and beverages.
- 4. Admission fees mentioned in the itinerary (Prices are subject to change without prior notice; Tickets should be purchased from the tour guide).
- 5. Personal fees: such as laundry, telephone, diet, shopping, pay television etc.
- 6. Additional fees caused by irresistible reasons due to traffic, war, coup, strikes, weather, flight cancellation or date changes.
- 7. Any kinds of Travel Insurance.

Extra expense

Item name	Days	Price description	Description
Chateau Lake Louise Hotel Lunch Fee	Tour guide arranges according itinerary	Adult: USD\$70.00 / CAD\$85.00; Child (2-11): USD\$42.00 / CAD\$50.00;	Please book it together when ordering the itinerary, and inform us the main course choice of the set meal (choose one from beef or chicken or vegetarian). Once the resource is booked, it cannot be canceled or changed within 7 days before the departure of the group and during the departure of the group. No additional booking service will be provided within 7 days before and during the tour, and it will be determined according to the actual situation of the resources. CAD price exclude 5%GST tax.
4-Day Meals	Tour guide arranges according itinerary	Adult (13+): USD\$145.00 / CAD\$173.00; Child (0-12): USD\$119.00 / CAD\$142.00;	Including: 3 breakfasts, 2 lunch and 1 dinner. CAD price exclude 5%GST tax.
Legendary Banff	Tour guide arranges	Adult (16+): USD\$37.00 / CAD\$43.00;	CAD price exclude 5%GST tax.

	according itinerary	Child (2-15): USD\$25.00 / CAD\$29.00;	Transportation and tour guide services are not included.
Hoodoos Boat Tour	Tour guide arranges according itinerary	Adult (16+): USD\$59.00 / CAD\$70.00; Child (2-15): USD\$26.00 / CAD\$30.00;	CAD price exclude 5%GST tax. Transportation and tour guide services are not included.
Lake Minnewanka Cruise	Tour guide arranges according itinerary	Adult (16+): USD\$50.00 / CAD\$59.00; Child (6-15): USD\$33.00 / CAD\$39.00;	CAD price exclude 5%GST tax. Transportation and tour guide services are not included.
BSH afternoon Tea	Tour guide arranges according itinerary	Everyone: USD\$105.00/ CAD\$125.00;	CAD price exclude 5%GST tax. Transportation and tour guide services are not included.
Banff One Day Tour	Tour guide arranges according itinerary	Adult (16+): USD\$84.00 / CAD\$99.00; Child (0-15): USD\$80.00 / CAD\$95.00;	Departure Date: Monday, Wednesday and Friday. CAD price exclude 5%GST tax.
Ski Lake Louise Sightseeing Gondola	Tour guide arranges according itinerary	Adult (18+): USD\$48.00 / CAD\$54.00; Children (13- 17): USD\$21.00 / CAD\$24.00; Child (6-12): USD\$9.00 / CAD\$9.50;	CAD price exclude 5%GST tax. Transportation and tour guide services are not included.
VC Mandatory Fee	Tour guide arranges according itinerary	Adult: USD\$162.00 / CAD\$193.00; Child (6-15): USD\$90.00 / CAD\$107.00;	Including: Banff Gondola+Columbia Icefield Adventure+ Skywalk+ National Park Pass. Please book all the

			activities above together when placing the order. No additional booking services will be provided within 7 days before and during the tour. CAD\$ price exclude 5%GST tax.
Victoria Mandatory Fee	Tour guide arranges according itinerary	Adult: USD\$59.00 / CAD\$73.00; Senior: USD\$59.00 / CAD\$73.00; Child (under 12): USD\$48.00 / CAD\$58.00;	Includes a BC Ferry and ticket for the Butchart Gardens. CAD\$ price exclude 5%GST tax.

Know Before You Book

Know Before You Book

- 1. Customer under 18 years old MUST be accompanied by at least one adult. If the order includes children, please make sure to inform our customer service of the age of the children in advance when placing the order, otherwise the children will be charged on-site according as adults. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
- 2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation bookings because errors affect travel. Any losses due to inaccurate or invalid information will be at your own expense and the company will not be held responsible.
- 3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. JUPITER LEGEND Corporation and Ctour Holiday guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
- 4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission

charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.

- 5. JUPITER LEGEND Corporation and Ctour Holiday have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.
- 6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progression of the trip.
- 7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
- 8. Children under the age of 8 require a booster seat in order to participate in the group tour. JUPITER LEGEND Corporation and Ctour Holiday provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
- 9. Normal health conditions are required in order to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notifications to make a reservation. JUPITER LEGEND Corporation and Ctour Holiday does not guarantee a wheelchair liftequipped bus and/or seating availability to disabled passengers without prior notification and approval.
- 10. In order to make your trip more complete, pleasant, and smooth, we strongly recommend that you choose to book event tickets, catering packages, etc. when making your order. Please be aware that we do not provide any additional booking services within 7 days before the departure date or during the tour.
- 11. The price in the system is US dollars which includes tax. If you need to pay in CAD dollars, all CAD dollar prices do not include 5% GST.
- 12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [Terms & Conditions] on their website regularly and prior to making a reservation. Unless specifically stated otherwise herein or required by law, JUPITER LEGEND Corporation shall not be liable for any consequential, compensatory, indirect, incidental, or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.
- 13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day. This will be paid together with the tour fees upon placing your order.

Know Before You Go

1. The maximum waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While JUPITER LEGEND Corporation makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point at a specific time. This could be affected by a number of factors including weather,

traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. JUPITER LEGEND Corporation is not liable for any inconvenience or expense caused as a result of such a delay. They are not liable for the expense of connecting air or train or bus services missed as a result of a delay and are not liable for any other travel expense caused as a result of a delay.

- 2. JUPITER LEGEND Corporation and Ctour Holiday reserve the right, when operating conditions require, transferring passengers from one vehicle to another in route.
- 3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required in order to board the bus. We recommend you bring a copy of your email confirmation to board the bus as well.
- 4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.
- 5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be fully refunded.
- 6. Smoking is prohibited aboard the bus in accordance with the law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least CAD\$300 and more per night.
- 7. Pets and animals are not allowed on the vehicle.
- 8. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.