

## [Silver] Vancouver Airport Pick-up + Banff-Vancouver " Rocky Mountaineer " + Free **Day 7-day Train Tour (Package)**

Product information			
Tour No.	RBR7		
Package plan name	溫哥華接機+RBR5+溫哥華自由行		
Departure city	Vancouver -VR		
Destination	Vancouver -VR	Way location	Okanagan Lake、Yoho  National Park、Banff  National Park、Columbia  Icefield
Travel days	7 Day 6 Night	Transportation	Vehicle Train
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD

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Single occupancy: \$4048 / Person

Exist mandatory fee: Estimated total cost 4063

Number of rooms: 1; The number of tourist: 1;

Basic price[The number of tourist]: 1 x 4048 = 4048

Transportation Surcharge[The number of tourist]: 1 x 5 = 5

Transportation Surcharge[The number of tourist]: 1 x 10 = 10

Triple occupancy: \$3038 / Person

Exist mandatory fee: Estimated total cost 9159

Number of rooms: 1; The number of tourist: 3;

Basic price[The number of tourist]: 3 x 3038 = 9114

Transportation Surcharge[The number of tourist]: 3 x 5 = 15

Transportation Surcharge[The number of tourist]: 3 x 10 = 30

**Double occupancy:** \$3258 / Person

Exist mandatory fee: Estimated total cost 6546

Number of rooms: 1; The number of tourist: 2;

Basic price[The number of tourist]: 2 x 3258 = 6516

Transportation Surcharge[The number of tourist]: 2 x 5 = 10

Transportation Surcharge[The number of tourist]: 2 x 10 = 20

Quadruple occupancy: \$2918 / Person

Exist mandatory fee: Estimated total cost 11732

Number of rooms: 1; The number of tourist: 4;

Basic price[The number of tourist]: 4 x 2918 = 11672

Transportation Surcharge[The number of tourist]: 4 x 5 = 20

Transportation Surcharge[The number of tourist]:  $4 \times 10 = 40$ 

optional product			
Travel days	optional product	proposed price	
7	【銀榜惠享】溫哥華市區 1日遊(週一、週五、週日出發,5 月起天天出發)	\$52 / Person	
	【銀榜惠享】威士拿 1日遊(週四、週日出發,5月起加 開週二)	\$57 / Person	

#### Departure date

04/30/2024-06/29/2024: Wednesday

06/30/2024-08/30/2024: Wednesday, Saturday

08/31/2024-10/13/2024: Wednesday

During the peak season of 08/01/2024-09/30/2024, an additional USD\$68.00 / CAD\$80.00 per person will be charged (mandatory value-added services has been bound).

If the order includes children, please make sure to note and inform them of their age in advance when booking the itinerary, otherwise fees will be charged on-site according to adult standards.

## Join / leave point

## **Boarding location**

Vancouver International Airport (YVR)(Airport): Complimentary airport pick-up services on the first day of your tour at the Vancouver International Airport (YVR) will be available at: 10:00,12:30,15:00,17:00,19:00 and 21:00. Please be aware that you may need to wait at the airport for other passengers to transfer to the hotel according to the bus schedule.

11:30Departure, Cruise Terminal: Pan Pacific Hotel Entrance; Free pick-up time on the first day of your tour is provided at 11:30. Guests who choose this pick-up point have to pay additional \$1.00 per person to participate in 3-hour Vancouver tour.

## **Drop-off location**

Vancouver International Airport (YVR)(Airport); 1.If you participate in VA1, please book an international flight after 20:30 or a domestic flight in Canada after 19:30.

- 2.If you participate in WS1, please book an international flight after 21:00 or a domestic flight in Canada after 20:00.
- 3.If you participate in VJ1, please book an international flight after 22:30 or a domestic flight in Canada after 21:30.
- 4. Guests who do not participate on the day trip will take the shuttle bus to the airport between 07:00-22:00.

Surcharge - Seattle-Tacoma International Airport (SEA)(Airport); Depart from Vancouver in the morning and arrive at

Seattle Airport in the afternoon. It is recommended to book a domestic flight that takes off after 16:30 or an international flight that takes off after 17:30.

#### **Tour introduction**

## Day 1

#### Vancouver Airport Pick-up

All day

## **Airport Pick-up Information:**

- 1. Complimentary airport pick-up services will be provided at the Vancouver International Airport (YVR) at: 10:00, 12:30, 15:00, 17:00, 19:00, 21:00. We please ask that you patiently wait for other passengers to arrive at the airport before transferring to the hotel. The wait time may vary and depends on the bus schedule.
- 2. Vancouver International Airport (YVR) paid pick-up and drop-off services: For flights arriving between 07:00-23:00, the first two passengers will be charged \$100 (USD\$80), and each additional guest after that will be charged \$25 (USD\$20). Please be aware that there is a maximum of four people per order.
- 3. For all guests who collect luggage and meet with the guide before 12:15, you may pay \$1 to participate in the 3-hour Vancouver tour. Please patiently wait in the airport lobby and we will depart from the airport at 12:30.

**Vancouver tour itinerary**: Gastown  $\rightarrow$  2010 Winter Olympics Torch Plaza  $\rightarrow$  Canada Place, via Chinatown.

## **Special Notes:**

- 1) If the guests who want to participate in the Vancouver tour does not choose this activity when they reserve our product, they are allowed to get on the bus when there are free seats and they will be charged US\$25 per person.
- 4. The check-in time for the hotel is 15:00, customers arriving in advance can drop off their luggage at the front desk and arrange their own itinerary.
- 5. If pick-up service is included in the guest's itinerary, please be sure to provide accurate flight information and arrival times at the designated pick-up location. If there is any inaccurate information provided or an airport pick-up mistake, the travel agency reserves the right to provide second transfer services or charge additional airport pick-up fees.

Vancouver Arrival	Domestic flight arrival	At Claim Belt #3	
	International flight arrival	Arriving Hall Information Center	
	Cruise Terminal	Pan Pacific Hotel Entrance, free pick-up time is provided at 11:30  Guests who choose this pick-up point have to pay additional \$1.00 per person to participate in 3-hour Vancouver tour.	

#### Seattle paid pick-up information:

1. Every Wednesday, Thursday, Friday, Saturday, and Sunday, we provide a pick-up service from the Seattle City Vancouver team hotel. The price is \$55 per person one-way, and the pick-up location and time are: 13:30, 400 Broad St,

Seat, WA 98109, Seattle Space Needle Square (this itinerary needs to be grouped with other Seattle returning guests. The arrival time in Vancouver is approximately after 9pm. Guests who mind, please do not choose).

2. Quick Shuttle between Seattle Airport and Vancouver hotel: You may book a Quick Shuttle from the Seattle Airport (SEA), Seattle downtown (Seattle-Washington State Convention Center), Seattle-Pier 66/91 to the Vancouver hotel (Richmond- River Rock Casino), and we will arrange the vehicle to pick up guests from Richmond- River Rock Casino to our group's hotel.

Quick Shuttle price: one-way USD\$75/person.

The ride time is approximately 4-5 hours. The actual ticket information should come before the specific information is placed in the order. You can check out <u>more information</u> about taking the Quick Shuttle.

- \*Please be advised, this fare is 100% non-refundable, non-changeable, and non-transferable.
- 3. Seattle-Vancouver round-trip chartered service: 7-person Van, with a maximum of 6 people; one-way USD\$650/van.

## Night

Hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級

# Day 2 Arm Vancouver - Vehicle - Okanagan Lake - Vehicle - Kelowna - Vehicle - Revelstoke / Salmon

All day

In the morning, we will first head to the Hope Town, and then pass through the town of Merritt and head to visit the famous local "VQA" rare wine winery. Shortly after, we will head to Kelowna: the hometown of fruits in BC and pass by the Okanagan Lake. Following, we will visit the famous local Vernon Planet Bee Honey Farm. Finally, we will return back to Revelstoke.

## **Itinerary:**

Vancouver  $\rightarrow$  Hope Town (30 mins)  $\rightarrow$  Merritt (Pass by)  $\rightarrow$  Kelowna  $\rightarrow$  Winery (45 mins)  $\rightarrow$  Okanagan Lake (Pass by)  $\rightarrow$  Vernon Plannet Bee Honey Farm (30 mins)  $\rightarrow$  Revelstoke / Salmon Arm

#### All day

## **Hope Town**

Hope town is the perfect place to walk around and explore. It is filled with beautiful nature views and instant relaxation. Take a look at all that this town has to offer.

#### **Grizzli Winery/Summer Hill Winery**

Grizzli Winery is located in the center of Okanagan, Canada. The Winery is surrounded by a number of mountains and lakes! The sunshine and large temperature differences between day and night helps create the uniquely tasting wines.

#### Okanagan Lake

Okanagan Lake is a lake where algae and plant growth are limited. The shallow portions at either end of the lake tend to have the most plant growth. This lake is a must-see destination and will be definitely worth the visit.

#### **Vernon Planet Bee Honey Farm**

Planet Vernon Honey Farm is located in the suburbs of Vernon and produces featured local honey from their own beehives. Here, visitors have the opportunity to observe bees up close, stroll through a bee-friendly garden, and taste fresh honey.

Night

Hotel: Hilltop Inn Salmon Arm; Comfort Inn & Suites Salmon Arm; Sandman Hotel Revelstoke; similar

## Day 3

Revelstoke / Salmon Arm - Vehicle - Banff National Park (Banff Gondola) - Vehicle - Banff

All day

In the morning, we will pass through the famous Rogers Pass in Glacier National Park. Following, join us for an epic scenic drive to Yoho National Park! Shortly after, we will head to the Banff National Park! First, we will have a nice lunch at your own expense, and we will go to the Louise Lake to enjoy the beautiful scenic views of Louise Lake. Next, we will take the Banff Gondola to have a panoramic view of Banff. Following, we will take a visit to the beautiful Moraine Lake. Then we will go to see the famous Bow Falls. Finally join us and relax yourself in Banff Town!

#### **Itinerary:**

Revelstoke / Salmon Arm → Glacier National Park (Pass-by) → Yoho National Park (Pass-by) → Banff National Park →

Lake Louise (120 mins, including lunch time and sightseeing time) → Moraine Lake (15 mins) → Banff Gondola (60 mins) → Bow Falls (15 mins) → Banff Town (60 mins)

#### **Special Note:**

1. The opening time of Moraine Lake is from June to mid-October. If it is not open during the tour, the scenic spot will be cancelled, and the tour time of Louise Lake will be increased accordingly.

## All day

#### **Glacier National Park**

Glacier National Park is one of forty-three national parks located within Canada. It has approximately 521 square miles of protected areas and includes portions of the Columbia Mountains, as well as Rogers Pass National Historic Site. The park contains active glaciers and snowy peaks! It is also home to one of Canada's largest cave systems and even offers a

large selection of plants and animals to see.

#### **Yoho National Park**

Yoho National Park lies on the western slopes of the Canadian Rocky Mountains. Vertical rock walls, waterfalls and high peaks draw visitors from all around the world to this unique national park! Yoho offers exceptional hiking and sightseeing for everyone to enjoy! The park even offers a unique glimpse of Canada's natural wonders and an insight of this alpine majesty!

#### **Banff National Park**

Banff National Park is famously known for its colored lakes, majestic mountains, and endless outdoor adventures that it has to offer! It is also Canada's very first national park and the world's third! It has a rich heritage and is one of the world's most awe-inspiring mountain destinations to discover! Make sure to even take a special look at its easy access and close proximity that it has to the vast unspoiled wilderness of the Canadian Rockies. The park itself spans 6,641 square kilometers (2,564 square miles) of pure mountainous terrain. It is greatly packed with spectacular scenic valleys, peaks, glaciers, forests, meadows, and rivers. Take a look at what makes Banff National Park so unique!

#### Lake Louise

Lake Louise has a rich heritage as one of the world's most awe-inspiring mountain destinations. It is a hamlet within Banff National Park. Lake Louise is named after Princess Louise, Duchess of Argyll. Lake Louise is one of the most famous mountain vistas in the world and is truly a site to see!

#### **Moraine Lake**

Moraine Lake is another beautiful site to discover. It is easily one of Canada's most amazing hidden gems that you must discover with us today!

#### **Bow Falls**

Bow Falls is a major waterfall on the Bow River. It offers breathtaking views and an experience to be closer to nature! Bow Falls is also famously featured in the 1953 Marilyn Monroe film River of No Return. Embrace your inner nature love and be amazed by its wonderous beauty.

## **Banff Town**

Banff is a town within Banff National Park in Alberta, Canada. Banff is a resort town and one of Canada's most popular tourist destinations to discover. It is highly known for its mountainous surroundings and hot springs. It is also a perfect destination for outdoor sports and extensive hiking, biking, scrambling and skiing.

Hotel: Irwin's Mountain Inn; Red Carpet Inn; 同級

Day 4

Banff Free Day Tour or Columbia Icefield 1-Day Tour (Optional for the day trip, please choose and pay when booking the tour, otherwise it cannot be arranged.)

All day

Today you can continue your choice of free activities in Banff or join our Columbia Icefield Day Tour at your own expense.

## A) Banff Free Day Tour

You can enjoy a free day or choose to participate in activities at your own expense, such as horse riding, canoeing, kayaking, cycling, etc.

#### B) Columbia Icefield 1-Day Tour

**Itinerary:** 

Banff → Icefields Avenue → Crowfoot Glacier (Pass-by) → Bow Lake (Pass-by) → Icefields Center (Lunch at your own expense, 60 mins) → Icefield Snowmobile (90 mins) → Banff

All day

#### **Banff Town**

Banff is a town within Banff National Park in Alberta, Canada. Banff is a resort town and one of Canada's most popular tourist destinations to discover. It is highly known for its mountainous surroundings and hot springs. It is also a perfect destination for outdoor sports and extensive hiking, biking, scrambling and skiing.

or

## **Crowfoot Glacier**

The spectacular Crowfoot Glacier can be viewed from a lookout point on the world-famous Icefields Parkway about 34 km (21 mi) north of Lake Louise. Attached to the northeastern side of Crowfoot Mountain, overlooking Bow Lake, the glacier's runoff feeds into the Bow River, which flows from Banff National Park through the City of Calgary to the Alberta prairies.

### **Bow Lake**

Bow Lake is located approximately 30 minutes north of Lake Louise and off the Icefields Parkway (Hwy 93) in the Canadian Rockies. It is half a mile north of the Crowfoot Glacier. It sits at an elevation of 1,920 m (6,300 ft) and is one of the largest lakes at the Banff National Park. It is fed by the meltwater from the Bow Glacier in the Wapta Icefield. Bow Lake is a wonderful place for a picnic and to enjoy scenic breathtaking views.

Night

Hotel: Irwin's Mountain Inn; Red Carpet Inn; similar

## Day 5 "Rocky Mountaineer" First Passage to the West Train Tour

All day

Travel aboard the Rocky Mountaineer to Kamloops, in the heart of British Columbia's interior. As you journey west and south you will be surrounded by the dramatic scenery of the Continental Divide and by the river valleys of the Monashee and Cariboo mountains. Today's highlights include Mount Robson, the highest peak in the Canadian Rockies at 3,954 meters (12,972 feet), Pyramid Falls, the climb over Yellowhead Pass and the journey along the North Thompson River as you approach Kamloops. Then, we will stay overnight in Kamloops.

### **Itinerary:**

Banff → "Rocky Mountaineer" First Passage to the West Train Tour → Kamloops

**Hotel:** Kamloops Regular Hotel (Your hotel will be allocated by the train company upon your booking, usually a three-star hotel, and the train company will arrange the hotel pick-up and drop-off service.)

Meals: Breakfast/Lunch served on the train

## **Special Note:**

1. The departure time is based on the departure time on the train ticket. There is no tour guide on the train, and guests need to communicate in English by themselves.

All day

## **Rocky Mountaineer**

Travel through the legendary Spiral Tunnels, traverse the Continental Divide, and be inspired as you wind through mountain passes and dramatic canyons. Experience the only passenger rail service on this historic rail route by Rocky Mountaineer, celebrated for connecting Canada from East to West.

## Day 6 "Rocky Mountaineer" First Passage to the West Train Tour

All day

Board the train around 07:35 am PT. Your journey continues west towards the Pacific Ocean and the coastal city of

Vancouver. On today's journey you will again see the dramatic changes in scenery, from the desert-like environment of the interior, through the winding river canyons and pristine forests, to the Coast and Cascade mountains and the lush green fields of the Fraser River Valley. Today's highlights include the steep slopes and rock sheds along the Thompson River and the rushing waters of Hell's Gate in the Fraser Canyon. After a full day of the train, you will arrive in Vancouver between 18:00 pm and 19:30 pm PT.

## **Itinerary:**

Kamloops → "Rocky Mountaineer" First Passage to the West Train Tour → Vancouver

Meals: Breakfast/Lunch served on the train

## **Special Note:**

1. Due to the frequent delay of the train, it is highly recommended to book the next day's flight to leave. There is no tour guide on the train, and guests need to communicate in English by themselves.

#### Night

Hotel: Hampton Inn by Hilton Vancouver-Airport 或 Accent Inn Vancouver Airport 或同級

## Day 7 Free day

optional product	proposed price
[Silver] Vancouver 1-Day City Tour (Departs on Mondays, Fridays and Sundays, and every day starting from May) 【VA1】	\$55up
[Silver] Victoria 1-Day Tour (Departs on Wednesdays and Saturdays, adds Mondays in May and October and adds Mondays and Fridays in June to September) [VJ1]	\$83up
[Gold] Victoria 1-Day Tour (BC Ferry + Boutique Gardens Tickets Included) (Departs on Wednesdays and Saturdays, adds Mondays in May and October and adds Mondays and Fridays in June to September) 【VJ1A】	\$138up
[Silver] Whistler 1-Day Tour (Departs on Thursdays and Sundays, and adds Tuesdays from May) 【WS1】	\$60up
[Silver] Seattle Outlets+ Tulalip Resort Casino 1-Day Tour From Vancouver (Departs on Wednesday and Saturday, additional Thursday, Friday and Sunday from May to October) 【VR1】	\$84up

## **Cost Description**

#### **Cost includes**

- 1. 交通: 當地舒適空調旅遊巴士;
- 2. 司導: 普通話導遊服務;
- 3. 住宿: 行程中列明酒店,標準間;
- 4. 車旅: 銀楓葉火車車票及火車上的用餐和服務費。

## **Cost excludes**

- 1. 加幣價格不含聯邦服務稅5%GST;
- 2. 司機導遊服務費(每人每天USD\$12美金/CAD\$15加幣);
- 3. 全程餐飲;
- 4. 行程中提及活動門票;
- 5. 其他私人消費,如洗衣、電話、飲品、購物、收費電視等;
- 6. 因交通延阻、戰爭、政變、罷工、天氣、航班取消或更改時間等不可抗力原因所導致的額外費用;
- 7. 任何種類的旅遊保險。

#### Extra expense

Item name	Days	Price description	Description
Price Difference of Upgrade to GoldLeaf	Tour guide arranges according itinerary	Everyone: USD\$765.00/ CAD\$910.00;	
Columbia Icefield 1-Day Tour	Tour guide arranges according itinerary	Adult: USD\$185.00 / CAD\$220.00; Child (2-11): USD\$139.00 / CAD\$167.00;	Including: Snowcoach. CAD price exclude 5%GST tax.
RBR5 Mandatory Fee	Tour guide arranges according itinerary	Adult: USD\$59.00 / CAD\$80.00; Child (6-15): USD\$42.00 / CAD\$50.00;	Including: Banff Gondola + National Pass. CAD\$ price exclude 5%GST tax.

RBR5 3-Day Meals	Tour guide arranges according itinerary	Adult: USD\$71.00 / CAD\$85.00; Child (2-11): USD\$63.00 / CAD\$75.00;	Including: 1 breakfast, 1 lunch and 1 dinner. CAD price exclude 5%GST tax.  Please book it together when ordering the itinerary, and inform us the main course choice of the set meal (choose one from beef or chicken or vegetarian). Once the resource is booked, it cannot be
Chateau Lake Louise Hotel Lunch a Fee a	Tour guide arranges according itinerary	Adult: USD\$70.00 / CAD\$85.00; Child (2-11): USD\$42.00 / CAD\$50.00;	canceled or changed within 7 days before the departure of the group and during the departure of the group. No additional booking service will be provided within 7 days before and during the tour, and it will be determined according to the actual situation of the resources.  CAD price exclude 5%GST tax.

Know	<b>Before</b>	Vou	<b>Book</b>
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**Know Before You Book** 

- 1. Customer under 18 years old MUST be accompanied by at least one adult. If the order includes children, please make sure to inform our customer service of the age of the children in advance when placing the order, otherwise the children will be charged on-site according as adults. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
- 2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation bookings because errors affect travel. Any losses due to inaccurate or invalid information will be at your own expense and the company will not be held responsible.
- 3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. JUPITER LEGEND Corporation and Ctour Holiday guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
- 4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.
- 5. JUPITER LEGEND Corporation and Ctour Holiday have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.
- 6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progression of the trip.
- 7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
- 8. Children under the age of 8 require a booster seat in order to participate in the group tour. JUPITER LEGEND Corporation and Ctour Holiday provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
- 9. Normal health conditions are required in order to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notifications to make a reservation. JUPITER LEGEND Corporation and Ctour Holiday does not guarantee a wheelchair liftequipped bus and/or seating availability to disabled passengers without prior notification and approval.
- 10. In order to make your trip more complete, pleasant, and smooth, we strongly recommend that you choose to book event tickets, catering packages, etc. when making your order. Please be aware that we do not provide any additional booking services within 7 days before the departure date or during the tour.

- 11. The price in the system is US dollars which includes tax. If you need to pay in CAD dollars, all CAD dollar prices do not include 5% GST.
- 12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [Terms & Conditions] on their website regularly and prior to making a reservation. Unless specifically stated otherwise herein or required by law, JUPITER LEGEND Corporation shall not be liable for any consequential, compensatory, indirect, incidental, or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.
- 13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day. This will be paid together with the tour fees upon placing your order.

#### **Know Before You Go**

- 1. The maximum waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While JUPITER LEGEND Corporation makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point at a specific time. This could be affected by a number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. JUPITER LEGEND Corporation is not liable for any inconvenience or expense caused as a result of such a delay. They are not liable for the expense of connecting air or train or bus services missed as a result of a delay and are not liable for any other travel expense caused as a result of a delay.
- 2. JUPITER LEGEND Corporation and Ctour Holiday reserve the right, when operating conditions require, transferring passengers from one vehicle to another in route.
- 3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required in order to board the bus. We recommend you bring a copy of your email confirmation to board the bus as well.
- 4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.
- 5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be fully refunded.
- 6. Smoking is prohibited aboard the bus in accordance with the law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least CAD\$300 and more per night.
- 7. Pets and animals are not allowed on the vehicle.
- 8. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.