

## [Platinum] Mexico Hyatt Ziva Cancun- All Inclusive 7 days 6 nights tour



Product information			
<b>Tour No.</b>	APCU7H		
<b>Departure city</b>	Cancun		
<b>Destination</b>	Cancun	<b>Way location</b>	Cancun
<b>Travel days</b>	7 Day 6 Night	<b>Transportation</b>	Vehicle
<b>Airport pick-up/drop-off</b>	Airport pick-up Airport drop-off	<b>Currency</b>	USD

Product price	
<b>Single occupancy:</b> \$5080 / Person	<b>Double occupancy:</b> \$2850 / Person
<b>Triple occupancy:</b> \$2390 / Person	<b>Quadruple occupancy:</b> \$2140 / Person
<b>Child price:</b> \$800 / Person	

Departure date
<p>Daily Departure</p> <p>During the peak season, the price of the tour will increase, please click the specific date to check the final price.</p> <p>Minimum 2 people, requires secondary confirmation.</p>

Highlights
<p><b>Experience World-class Service at Hyatt Ziva Cancun</b></p> <ul style="list-style-type: none"> <li>. This stunning beachfront resort is set on the beautiful strip of Punta Cancun and framed by the Caribbean Sea, where you can enjoy a white sand beach and clear-blue waters.</li> <li>. All rooms at Hyatt Ziva Cancún include a flat-screen TV, mini bar and a coffee machine. Rooms feature a private bathroom equipped with a shower as well as bath robes and slippers.</li> <li>. Hyatt Ziva Cancun offers a variety of activities, from theater shows to water sports to tequila tastings and a</li> </ul>

microbrewery. Choose to lounge in a beach cabana, sip a margarita and enjoy diving, snorkeling, sailing, and swimming in the Caribbean. Soak up the sun at cascading pools overlooking the sea, including the pool bar. Enjoy the oceanfront spa, with a massage, holistic body treatments, hydrotherapy and a fitness center.

. Kid Club: 9AM-9PM, custody service is provided for 4-12 year old children for free!

## Join / leave point

### Boarding location

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Cancún International Airport (CUN)(Airport): 24-hour airport pick-up service available on the first day of your tour.

### Drop-off location

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Cancún International Airport (CUN)(Airport): 24-hour airport drop-off service available.

## Tour introduction

### Day 1

### Cancun, Mexico

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#### All day

Provide Cancun International Airport (CUN) car pick-up service in English. After the staff picks you up, they will take you to Hyatt Ziva Cancun, which is located in the best location in the 7-character hotel area, and you can start your vacation immediately~

This stunning beachfront resort is set on the beautiful strip of Punta Cancun and framed by the Caribbean Sea, where you can enjoy a white sand beach and clear-blue waters.

#### Night

Hotel: Hyatt Ziva Cancun All Inclusive;

### Day 2

### Have Fun in the Hotel

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#### All day

Hyatt Ziva Cancun offers a variety of activities, from theater shows to water sports to tequila tastings and a

microbrewery. Choose to lounge in a beach cabana, sip a margarita and enjoy diving, snorkeling, sailing, and swimming in the Caribbean. Soak up the sun at cascading pools overlooking the sea, including the pool bar. Enjoy the oceanfront spa, with a massage, holistic body treatments, hydrotherapy and a fitness center.

Night

Hotel: Hyatt Ziva Cancun All Inclusive;

### Day 3

#### Have fun in the hotel

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All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet.

Night

Hotel: Hyatt Ziva Cancun All Inclusive;

### Day 4

#### Have fun in the hotel

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All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet.

Night

Hotel: Hyatt Ziva Cancun All Inclusive;

### Day 5

#### Have fun in the hotel

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All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet.

Night

Hotel: Hyatt Ziva Cancun All Inclusive;

## Day 6

### Have fun in the hotel

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#### All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet.

#### Night

Hotel: Hyatt Ziva Cancun All Inclusive;

## Day 7

### Cancun airport drop off

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#### All day

Provide Cancun International Airport (CUN) drop-off service with English-speaking staff. Our staff will send you to the airport about 3 hours earlier than the departure time of your flight.

## Cost Description

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### Cost includes

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1. Six nights all inclusive resort in Hyatt Ziva Cancun.
2. Three meals a day provided by all inclusive hotels.
3. Cancun International Airport (CUN) pick-up service with English-speaking staff.

### Cost excludes

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1. Air tickets or related transportation costs to and from the place of departure and destination.
2. All personal expenses (baggage check fee, laundry fee, etc.) that are not included in the fee.

## Cancellation Policy

1. If the weather condition, war, general strikes, and other unforeseen circumstances interrupt the journey, our company reserves the right to rearrange the journey without refunding the tour fee.
2. Cancellation & Re-schedule Policy:
  - a. More than 45 days prior to departure date (EST): \$100 per pax of the tour penalty. The rest amount will be refunded.
  - b. Less than 44 days but 30 days prior to departure date (EST): 70% of total purchase amount can be refunded;
  - c. Less than 29 days but 23 days prior to departure date (EST): 50% of total purchase amount can be refunded;
  - d. Less than 22 days prior to departure date (EST) or on departure day (EST): 100% penalty. No refund.
  - e. Additional hotel bookings before or after the tour as well as other services are subject to hotel cancellation policy to determine if a refund is possible.
  - f. If the guest quit during the trip or fails to participate in any itinerary due to personal reasons (no travel documents, late arrival, illness, accident, etc.), the paid tour fare will not be refunded, and no other services will be compensated.

## Know Before You Book

### Know Before You Book:

1. Customer under 18 years old MUST be accompanied by at least one adult. A guardian traveling with children must provide proof of custody or notarized parental authorization for travel. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid documents (passport, visa etc.), valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation because errors affect travel. Any losses due to inaccurate or invalid information will be at your own cost and the company will not be held responsible.
3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. ALL AMERICA TRAVEL guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
4. Normal health conditions are required to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notification to make a reservation. ALL AMERICA TRAVEL do not guarantee a wheelchair lift-equipped bus and/or seating availability to disabled passengers without prior notification and approval.
5. Guests are required to bring their own relevant documents and materials required for entry or cross-border travel. Whether they can enter or leave the country is subject to the decision of the customs of each country. The inability to

enter the country is a force majeure factor, and the paid tour fee will not be refunded.

6. English driver included. Guide service will not be included.

**Know Before You Go:**

1. The maximal waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While ALL AMERICA TRAVEL makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point as a specific time, which may be affected by any number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. ALL AMERICA TRAVEL is not liable for any inconvenience or expense caused as a result of such a delay, not liable for the expense of connecting air or train or bus service missed as a result of a delay and not liable for any other travel expense caused as a result of a delay.
2. The following documents are recommended to make your check-in process smooth: A valid photo ID is required to board the bus; We recommend you bring a copy of the email confirmation to board the bus.
3. Smoking is prohibited aboard the bus in accordance with Federal law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least \$250 per night. All Cancun hotels are responsible for the environmental tax to be paid by the guest.
4. Luggage is subject to inspection when crossing international borders. You will be asked to declare any items subject to duty upon crossing the border. ALL AMERICA TRAVEL are not responsible for any luggage crossing international borders. Passengers must claim all luggage at the border crossing point before proceeding. No luggage is allowed across the border unless claimed by a passenger. ALL AMERICA TRAVEL will not provide free transportation to a passenger denied entry across an international border.
5. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.