

# [Platinum] Dream Vacation in Cancun | Indulge in the charming Mexican culture | 5-Day Romantic Tour



Product information			
Tour No.	APMC5H		
Departure city	Cancun		
Destination	Cancun	Way location	Chichén Itzá、Las Coloradas Pink Lake、Xcaret Plan、Xplor Park、Xel-Ha Park
Travel days	5 Day 4 Night	Transportation	Vehicle
Airport pick-up/drop-off	Airport pick-up Airport drop-off	Currency	USD

Product price	
<b>Single occupancy:</b> \$2959 / Person Exist mandatory fee: Estimated total cost 2974 Number of rooms: 1; The number of tourist: 1; Basic price[The number of tourist]: 1 x 2959 = 2959 Transportation Surcharge[The number of tourist]: 1 x 15 = 15	<b>Double occupancy:</b> \$1919 / Person Exist mandatory fee: Estimated total cost 3868 Number of rooms: 1; The number of tourist: 2; Basic price[The number of tourist]: 2 x 1919 = 3838 Transportation Surcharge[The number of tourist]: 2 x 15 = 30
<b>Triple occupancy:</b> \$1799 / Person Exist mandatory fee: Estimated total cost 5442 Number of rooms: 1; The number of tourist: 3; Basic price[The number of tourist]: 3 x 1799 = 5397 Transportation Surcharge[The number of tourist]: 3 x 15 = 45	<b>Quadruple occupancy:</b> \$1709 / Person Exist mandatory fee: Estimated total cost 6896 Number of rooms: 1; The number of tourist: 4; Basic price[The number of tourist]: 4 x 1709 = 6836 Transportation Surcharge[The number of tourist]: 4 x 15 = 60
<b>Child price:</b> \$1069 / Person Exist mandatory fee: Estimated total cost 1084 The number of tourist: 1; Basic price[The number of tourist]: 1 x 1069 = 1069 Transportation Surcharge[The number of tourist]: 1 x 15 = 15	

### Departure date

Groups with English and Spanish tour guide: Minimum 2 people. Daily Departure

Groups with a Chinese tour guide:

Monday and Tuesday: Minimum 2 people.

Wednesday, Thursday, Friday, Saturday, Sunday: Minimum 4 people.

During 02/01/2024-04/07/2024 (check-in date), an additional \$120/person/night for a single room and \$60/person/night for others will be surcharged. During 12/15/2024-01/03/2025 (check-in date), an \$300/person/night for a single room and \$150/person/night for others will be surcharged.

### Highlights

- Guaranteed daily departure (min. 2 passengers per group).
- 24/7 Complimentary airport transfer service! Pick the flight at your convenience!
- Airport transfer, hotels, foods, transportation, tickets (except X-parks), service fees are all included!
- Travel in comfort and style with our selected vehicle and 5-star all-inclusive hotel!
- Food & Beverage is included. Mexican, American, or Asian, various gourmet are available to satisfy your appetite!
- Highly-ranked Cancun must-see spot, exploring the natural wonder and mysterious culture.
- Mix & match your journey with the most well-known three theme park options!
- Kid Club: 9AM-9PM, custody service is provided for 4-12 year old children for free!

### Join / leave point

#### Boarding location

Cancún International Airport (CUN)(Airport); 24-hour airport pick-up service available on the first day of your tour.

#### Drop-off location

Cancún International Airport (CUN)(Airport); 24-hour airport drop-off service available.

### Tour introduction

#### Day 1

Home - Airplane - Cancun

All day

24/7 Complimentary English/Spanish airport transfer service! Guests arrive in the same time period will be gathered and guided to the all-inclusive hotels. Feel free to chill out and enjoy all the hotel facilities after checking in.

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel

## Day 2

**Cancun** - Vehicle - **Chichén Itzá** - Vehicle - **Hacienda selva Maya** - Vehicle - **Cancun**

All day

Today we will visit one of the most important examples of the Mayan-Toltec civilization in Yucatán, Chichen Itza, exploring the fusion of Mayan construction techniques with new elements from central Mexico. As one of Mexico's most visited tourist destinations, it was granted World Heritage Site status in 1988 by UNESCO World Heritage Site and was recently selected as one of the New Seven Wonders of the World. After learning all about the dazzling ancient city, we will head to Cenote Ik-Kil as well as relaxing and feeling refreshed in the uniquely peaceful and beautiful environment.

### Itinerary:

**Cancun → Chichén Itzá(90mins) → Cenote Ik-Kil (90mins) → Suytun cenote (30mins) → Cancun**

08::15 Depart from hotel

11:00 Arrive at Chichén Itzá (90 mins)

12:45 Depart from Chichén Itzá

13:20 Head to Cenote Ik-Kil (90 mins)

15:15 Visit Suytun cenote (30 mins)

17:15 Head back to hotel

Please be noticed that this schedule may be subject to change depending on the actual circumstances.

All day

### Chichén Itzá

Chichén Itzá is a complex of Mayan ruins on Mexico's Yucatán Peninsula. A massive step pyramid, known as El Castillo or Temple of Kukulcan, dominates the ancient city, which thrived from around 600 A.D. to the 1200s. Graphic stone carvings survive at structures like the ball court, Temple of the Warriors and the Wall of the Skulls. Nightly sound-and-light shows illuminate the buildings' sophisticated geometry.

### Cenote Ik-Kil

Ik Kil is a cenote outside Pisté in the Tinúm Municipality, Yucatán, Mexico. The cenote is open to the sky with the water level about 26 metres (85 ft) below ground level. There is a carved stairway that leads down to a swimming platform. Ik Kil was considered sacred by the Mayans who used the site as a location for human sacrifice to their rain god, Chaac.

**Suytun cenote**

Located outside the charming town of Valladolid in southeast Mexico, Suytun Cenote is a breathtaking natural sinkhole that attracts many travelers. The highlight is the middle platform of the cenote, which offers a stunning photo op, especially when rays of sunlight shine through the cave opening above. Just remember to bring a camera that can handle the low light.

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel

Day 3

**Recommended self-guided tour - mix & match with the most well-known three X-parks or Las Coloradas Pink Lake + Cenote 1-Day Tour!**

All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected five-star all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet. Optional itinerary to the three well-known theme parks or Las Coloradas Pink Lake + Cenote (at your own expense).

**1. Xcaret Park Plus 1-Day tour (Code: MC1XT)**

Daily departure

Price: Adult: \$198/person, Child (5-11): \$149/person

Peak season: Adult: \$208/person, Child (5-11): \$156/person (2024 High Seasons: 03/25-04/07, 07/01-08/11, 12/26-12/31)

**2. Xplor Park 1-Day tour (Code: MC1XR)**

Regular Season Open Date: Monday to Saturday

High Season Open Date: Daily

Price: Adult: \$176/person, Child (5-11): \$132/person

Peak season: Adult: \$186/person, Child (5-11): \$140/person (2024 High Seasons: 03/25-04/07, 07/01-08/11, 12/26-12/31)

**3. Xel-Ha Park 1-Day Tour (Code: MC1XA)**

Daily departure

Price: Adult: \$145/person, Child (5-11): \$109/person

Peak season: Adult: \$155/person, Child (5-11): \$117/person (2024 High Seasons: 03/25-04/07, 07/01-08/11, 12/26-12/31)

#### **4. Las Coloradas Pink Lake + Cenote 1-Day Tour (Code: MC1PT)**

Groups with an English tour guide: Daily Departure. Minimum of 2 people to be required.

Groups with a Chinese tour guide: Wednesday and Thursday: Minimum of 2 people to be required. Monday, Tuesday, Friday, Saturday, Sunday: Minimum of 4 people to be required.

Price: Adult: \$219/person, Child (3-11): \$199/person

Itinerary: Las Coloradas Pink Lake(30mins) → Cenote Hubiku & Lunch (90mins)

All day

#### **Xcaret Park**

A visit to Cancun and the Riviera Maya is not complete without a visit to Latin Americas' most important theme Natural Park Xcaret. Enjoy a day full of entertaining activities, gorgeous natural landscapes, wildlife interaction and spectacular live shows. You may even get a closer insight into the Mexican history and culture by watching the world famous Xcaret at night show.

Xcaret, a natural sanctuary where the history of Mexico combines with fun traditions and the splendor of the Mayan culture. This piece of heaven offers rivers, botanical gardens, a breeding place for turtles and crocodiles. It even has a jaguar and a monkey island, a butterfly pavilion and an aviary among other similar attractions. Cultural heritage and love for the environment await you! Come and enjoy an unforgettable experience that includes entertainment, exquisite food and so much more!

#### **Tour inclusions:**

1. Round trip transportation 2. Access to Area Plus facilities 3. Use of snorkeling equipment 4. 1 Buffet lunch including 1 beer and unlimited beverages (soft drinks, flavored water and coffee) while consuming food 5. Shows, exhibitions, and cultural tours  
6. Water activities in the underground river 7. Access to beaches, bays, and natural pools 8. Life jackets 9. Lounge chairs, hammocks and rest areas 10. Safety bag service during the river journey 11. Restrooms, dressing rooms and showers 12. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico 13. Parking

#### **Tour exclusions:**

1. Swim with dolphins 2. Snuba 3. Sea trek 4. Sky rider 5. Beers 6. Tips 7. Spa services 8. Other optional activities 9. Souvenirs

#### **What to bring**

1. Comfortable Clothes 2. Comfortable Shoes 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

### **Xplor Park**

Discover a hidden universe below the Earth's surface as you step into Xplor, a unique underground world, experience thrilling adventure activities with the safest and most modern equipment. Swim through the most spectacular mysterious routes, surrounded by amazing stalactites and stalagmites. Drive through an all-terrain track in the middle of the jungle, set sail on a raft, and paddle with your hands over crystal – clear waters among age-old rocky formation and prepare to conquer the skies as you fly in the largest zip line circuit of the Riviera Maya, over 2 miles of airborne adventure. Explorers can enjoy incredible activities in the natural setting outdoors and within underground environments.

This one of a kind park features four thrilling activities to be enjoyed as many times as you like. You can drive an amphibious vehicle along spectacular jungle paths and down underground tunnels. Then, paddle a raft through breathtaking grottoes where impressive rock formations contrast with the crystal-clear waters of the underground river. Next, you can fly high above the treetops on 11 amazing zip-lines and swim through caverns covered in stalactites and stalagmites.

Challenge yourself in natural surroundings and experience the adventure. This is on the list of “Things to do in Cancun”, don't miss Xplor!

#### **Tour inclusions:**

1. Round trip transportation in air-conditioned bus 2. Life jacket in underground river 2. Main attractions 3. All security gears  
4. Unlimited buffet in the park 5. Any other activities

#### **Tour exclusions:**

1. Tips 2. Souvenirs, handicrafts, clothes, or any other product or service not mentioned on the inclusions list 3. Photo or video services

#### **What to bring**

1. Comfortable Clothes 2. Comfortable Shoes (water shoes suggested) 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

## **Xel-Ha Park**

Xel-ha is known as one of the best and biggest natural attractions of Mexico! It may be the world's biggest natural aquarium, where visitors can spend hours of fun and adventure while amazing with the colorful fish of its crystal waters. It is one of the most exciting experiences to live while you visit Cancun. Here, you will enjoy lunch with an open bar and you will have the opportunity to swim in one of the largest natural aquariums in all over the world. If snorkeling is your passion, this is the place for you! Find yourself surrounded by hundreds of rainbow-color fishes, stingrays, and turtles that have made Xel- Ha their home. Immerse yourself in this fascinating world! An adventure with great food and drinks included at all bars and restaurants, a great experience which includes epic fun and lots of family moments worth remembering forever!

### **Tour Inclusions:**

1. Round trip transportation 2. Access to Area Plus facilities 3. Use of snorkeling equipment 4. 1 Buffet lunch including 1 beer and unlimited beverages (soft drinks, flavored water and coffee) while consuming food 5. Shows, exhibitions, and cultural tours 6. Water activities in the underground river 7. Access to beaches, bays, and natural pool 8. Life jackets 9 Lounge chairs, hammocks and rest areas 9. Safety bag service during the river journey 10. Restrooms, dressing rooms and showers 11. Show "Xcaret Mexico Espectacular", a musical journey through the history of Mexico 12. Parking

### **Tour Exclusions:**

1. Swim with dolphins 2. Snuba 3. Sea trek 4. Sky rider 5. Beers 6. Tips 7. Spa services 8. Other optional activities 9. Souvenirs

### **What to bring:**

1. Comfortable Clothes 2. Comfortable Shoes 3. Insect Repellent (Biodegradable) 4. Sunscreen Lotion (Biodegradable) 5. Swimming Suit 6. Towel 7. Sunglasses 8. Hat 9. Extra Cash (Pictures, Souvenirs, Tips & Personal Expenses) 10. Waterproof Camera

or

## **Las Coloradas Pink Lake**

Hidden away on the tip of Mexico's Yucatan Peninsula is a magical place full of color. These stunning cotton-candy pink lakes filled with salt are called Las Coloradas. The region is part of the Río Lagartos Biosphere Reserve, a protected wetlands area home to animals like flamingos, crocodiles, sea turtles, jaguars, and all kinds of sea birds. You may also have seen pictures of the breathtaking pink lakes, one of the most instagrammable spots in Mexico, through various social medias.

## **Cenote Hubiku**

Cenote Hubiku is a popular cenote complex located between Valladolid and the Ek Balam ruins. The underground, semi open cenote has an opening in its roof where both natural lights and tree roots cascade towards its waters. At times, a

small waterfalls cascades through the gap sending a spray of water down into the cenote. In fact, the Maya name Hubiku refers to its vast size and translates to “Iguanas Nest” or “the Great Lord”.

Night

Check in city: 坎昆 Cancun

Hotel: Hyatt Ziva Cancun Hotel

#### Day 4

#### Optional Tours

All day

Enjoy the dreamy sea and beautiful white sand beaches at our selected all-inclusive hotels, along with a variety of luxurious hotel facilities and all-you-can-eat restaurant gourmet. Optional itinerary to the three well-known theme parks or Las Coloradas Pink Lake + Cenote (at your own expense).

1. Xcaret Park Plus one day tour (Code: MC1XT)
2. Xplor Cancun Park one – day tour (Open Monday to Saturday. Code: MC1XR)
3. Xeh – Ha Park one-day tour (Code: MC1XA)
4. Las Coloradas Pink Lake + Cenote 1-Day Tour (Code: MC1PT)

#### Day 5

#### Cancun - Airplane - Home

All day

Today will be the end of our unforgettable and amazing journey. We will provide a 24-hour complementary airport drop-off service.

#### Cost Description

##### Cost includes

1. Professional travel vehicle.
2. 5-Star all-inclusive resort (the number of hotel nights equal to the number of travelling days minus one).
3. English or Spanish or Chinese driver or guide.



4. service fee.
5. Admission ticket(except X-group).
6. breakfast lunch and dinner.

#### **Cost excludes**

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1. Your flight tickets and related transportation fee between the departing place and destination.
2. Admission ticket for X-group (Prices are subject to change without prior notice; Tickets should be purchased from the tour guide).
3. The Cancun Hotel is subject to an environmental sanitation protection tax of 70-80peso/room/night ( (approximately 4-5 USD/room/night, and the amount required by each hotel varies). This fee is payable on the spot at the time of check-in at the hotel, without prior advance payment.
4. Anything apart from the cost included(Such as checked bag fee, laundry fee ect.).

#### **Know Before You Book**

##### **Know Before You Book**

1. Customer under 18 years old MUST be accompanied by at least one adult. A guardian traveling with children must provide proof of custody or notarized parental authorization for travel. In consideration of the guest safety, pregnant women are only allowed to join the tour if pregnant for 24 weeks or less by the end of the trip.
2. Please be sure to provide accurate and complete information upon booking. This includes name, gender, valid documents (passport, visa etc.), valid contact information (preferably a mobile phone), accurate flight information, tour location, etc., This helps to avoid any errors upon the reservation because errors affect travel. Any losses due to inaccurate or invalid information will be at your own cost and the company will not be held responsible.
3. Hotels have different room types, such as a King/Queen size beds or two double size twin beds. The maximum number of people who can legally stay in a room is 2 to 4 people. In addition, each hotel has a different method of charging the deposit, which requires the cooperation of the guests according to regulations. Please be noticed that most of the deposit collection and refund is handled by credit card. ALL AMERICA TRAVEL guarantee the number of rooms for guests but does not guarantee the specific room type and location. Hotel check-in time is usually after 15:00.
4. This tour does not accept any City Pass or your own tickets for any of the attractions. Tour attraction admission charges and meal expenses are subject to change at any time without notification. Any purchased ticket cannot be refunded for lower prices.
5. ALL AMERICA TRAVEL have the right to make appropriate adjustments to the itinerary under the conditions of facilitating the operation for the tour group. This, however, will not reduce the items that should be included in the itinerary.

6. During the actual trip, the tour guide or driver has the right to appropriately adjust the tour sequence, stay time or assembly time of scenic spots according to the weather, traffic, and other conditions to ensure the smooth progress of the trip.
7. If the scenic spots are temporarily closed or closed on a particular holiday, etc., the tour guide will adjust the appearance according to the actual situation or replace the location with another scenic spot to ensure the richness of the itinerary. The opening hours and capacity limits of certain attractions and national parks will be subject to change from time to time due to the COVID-19 pandemic. When the operating hours and capacity restrictions have an impact on the itinerary, it shall be regarded as force majeure. Thank you for your understanding.
8. Children under the age of 8 require a booster seat in order to participate in the tour group. ALL AMERICA TRAVEL provide the rental service for \$10.00/person/day. Please make a request when booking the itinerary so that we may have the booster seat ready in advance. Please understand that the violations and fines are borne by the guests themselves. There is no need for a booster seat for bus travel on the day of travel, and the fee can be refunded to the guest.
9. Normal health conditions are required to participate and enjoy our full itineraries. Contact us for specific policies or information regarding passengers with disabilities and the handicapped who do need to provide advance notification to make a reservation. ALL AMERICA TRAVEL do not guarantee a wheelchair lift-equipped bus and/or seating availability to disabled passengers without prior notification and approval.
10. Guests are required to bring their own relevant documents and materials required for entry or cross-border travel. Whether they can enter or leave the country is subject to the decision of the customs of each country. The inability to enter the country is a force majeure factor, and the paid tour fee will not be refunded.
11. English or Spanish driver. Guide service will not be included.
12. We may alter these terms and conditions from time to time and post the new version on our agents' website. It is your responsibility to check the [\[Terms & Conditions\]](#) on their website regularly and prior to making a reservation. Unless specifically stated otherwise herein or required by law, ALL AMERICA TRAVEL shall not be liable for any consequential, compensatory, indirect, incidental or punitive damages arising out of or in connection with the performance of its obligations under these terms and conditions.
13. Due to the oil price soar and the cost of vehicle greatly increased, starting April 1, 2022, please be advised that all bus tours will be subject to an additional transportation surcharge of \$5 per person per day, which will be paid together with the tour fees when you place the order.

### **Know Before You Go**

1. The maximal waiting time for any late passengers is 10 minutes beyond the meeting time announced by the Tour Guide. While ALL AMERICA TRAVEL makes every effort to provide on-time service, it does not guarantee to arrive at or depart from any point as a specific time, which may be affected by any number of factors including weather, traffic, strikes, government shutdowns, war or terrorist attacks, or mechanical problems. ALL AMERICA TRAVEL is not liable for any inconvenience or expense caused as a result of such a delay, not liable for the expense of connecting air or train or bus service missed as a result of a delay and not liable for any other travel expense caused as a result of a delay.
2. ALL AMERICA TRAVEL reserve the right, when operating conditions require, transferring passengers from one vehicle to another en route.
3. The following documents are recommended to make your check-in process smooth: A valid photo ID is required to

board the bus; We recommend you bring a copy of the email confirmation to board the bus.

4. This product is a group activity. If you choose to leave the group, please inform in advance, and obtain the consent of the tour guide. You need to sign the departure agreement form and the unfinished part will be regarded as your own abandonment. The group fee will not be refunded.

5. Gift items in the itinerary that cannot be given away due to force majeure factors such as traffic and weather conditions or personal reasons may be subject to change. Please understand that the fees will not be refunded.

6. Smoking is prohibited aboard the bus in accordance with Federal law and prohibited in most hotel rooms. Customers are responsible for any penalty charged by the hotel in a non-smoking room at least \$250 per night. All Cancun hotels are responsible for the environmental tax to be paid by the guest.

7. Pets and animals are not allowed on the vehicle.

8. Luggage is subject to inspection when crossing international borders. You will be asked to declare any items subject to duty upon crossing the border. ALL AMERICA TRAVEL are not responsible for any luggage crossing international borders. Passengers must claim all luggage at the border crossing point before proceeding. No luggage is allowed across the border unless claimed by a passenger. ALL AMERICA TRAVEL will not provide free transportation to a passenger denied entry across an international border.

9. Only for products with airport pick-up service: only one pick-up service within the free pick-up time range is provided for each order. If it is impossible to arrange due to weather and flight delay, etc., please pay for your own transportation costs.

### Travel tips

1. Sun protections are needed and should be used before entering the tourist attractions.

2. Cozy outfit and sneakers are suggested. Please also use sun protections. Carry credit cards and small amount of cash for souvenir and other personal expenses.

3. For guests planning to swim in the cenote, swimming suits, towels, and clothes for change should be prepared in advance.

4. For guests who booked optional X-parks, please be sure to arrive at the boarding point on time for the shuttle. Our staff will not be escorted. (relevant booking code: MC1XR, MC1XT, MC1XA)

5. Unlimited buffet with hundreds of delicious Mexican food is provided in XPLOR park. Water rafting activities may be highly energy-consuming, please attend based on your health condition. For shuttle back to hotel from Xplor park, please be sure to arrive at the boarding point at the parking area near front gate before 16:30. (relevant booking code: MC1XR)

6. For shuttle back to hotel from Xcaret park, please arrive at the boarding point at the parking area near front gate at 16:00. (relevant booking code: MC1XT)

7. For shuttle back to hotel from Xel-Ha park, please be sure to arrive at the boarding point at the front gate before 16:30. (relevant booking code: MC1XA)

8. English or Spanish driver or guide. Guide service will not be included.

