



"The date with Aurora" Alaska 2022-2023 | Fairbanks - Anchorage 7-Day 6 Night

3 aurora viewing opportunities, Experience Matanuska Glacier Hiking and Alaska Aurora Winter Train Through Alaska

Product information			
Tour No.	NFA7		
Departure city	Fairbanks		
Destination	Anchorage	Way location	Fairbanks、Anchorage
Travel days	7 Day 6 Night	Transportation	Vehicle
Airport pick-up/drop-off	Airport pick-up Airport drop-off		

Product price	
<p>Single occupancy: \$1989 / Person</p> <p>Including balance: Total amount for all people 2024</p> <p>Number of rooms:1;The number of tourist:1;</p> <p>Basic price:1 x 1989 = 1989</p> <p>【7天】燃油附加費:1 x 35 = 35</p>	<p>Double occupancy: \$1589 / Person</p> <p>Including balance: Total amount for all people 3248</p> <p>Number of rooms:1;The number of tourist:2;</p> <p>Basic price:2 x 1589 = 3178</p> <p>【7天】燃油附加費:2 x 35 = 70</p>
<p>Triple occupancy: \$1489 / Person</p> <p>Including balance: Total amount for all people 4572</p> <p>Number of rooms:1;The number of tourist:3;</p> <p>Basic price:3 x 1489 = 4467</p> <p>【7天】燃油附加費:3 x 35 = 105</p>	<p>Quadruple occupancy: \$1449 / Person</p> <p>Including balance: Total amount for all people 5936</p> <p>Number of rooms:1;The number of tourist:4;</p> <p>Basic price:4 x 1449 = 5796</p> <p>【7天】燃油附加費:4 x 35 = 140</p>

Departure date
<p>From 11/23/2022 to 03/31/2023: Wednesday</p> <p>Additional Dates: 02/11, 02/18, 02/25, 03/04, 03/11, 03/18</p> <p>During the peak season of 11/23/2022-11/29/2022 & 12/20/2022-01/03/2023, the price of the tour will increase, please click the specific date to check the final price.</p>

Highlights

- . Includes 3 opportunities to view the aurora at specially selected aurora-viewing lodges in excellent locations or chasing aurora with guide, greatly increasing your chances of seeing the aurora!
- . Take the Alaska Aurora Winter Train (tickets included) through the hinterland, enjoying the stunning views of the stretch, walking side by side with the highest peaks in North America!
- . Go to Matanuska Glacier, the largest one in Alaska that can be reached by car. Go to the glacier and listen to the ancient call that has passed through thousands of years.
- . Quiet Fairbanks, Vibrant Anchorage Turnagain Bay Wonderland, with different landscapes all year round, is amazing everywhere!
- . Opportunities to experience local features: Visit centennial Chena Hot Springs, ride on a dog sled, fishing in Ice Lake, explore the Arctic Circle to get a punch certificate, etc.
- . International chain hotels, including breakfast and free wi-fi!
- . Flight peak hours free pick-up service, for first-time friends to Alaska to provide convenient service.

Join / leave point

Boarding location

Fairbanks International Airport (FAI);

Detailed information refers to the first-day itinerary.

Drop-off location

Ted Stevens Anchorage International Airport (ANC); Address: 5000 W International Airport Rd, Anchorage, AK

99502;

Detailed information refers to the last-day itinerary.

Tour introduction

Day 1

Home - Vehicle - Fairbanks

All day

Notes on Transportation from Airport:

✂ Free pick-up service from Fairbanks airport to designated hotels:

Each booking includes free pick-up service at the Fairbanks airport on the day of arrival. **Please request this pick-up service when booking your tour. If you do not request this service or provide your flight information, we can not provide you with pick-up service.**

Pick-up time: 13:00 - 21:00 (flight arrival time).

Pick-up location: Fairbanks International Airport, **Baggage Claim No. 1**

Pick-up sign: **Alaska Tours**

As guests on flights arriving at a similar time may be picked up together, please understand that you may need to wait for a short time at the airport.

✂ Paid pick-up service from Fairbanks airport to designated hotels:

Guests who arrive at a time outside of the free pick-up period can also choose our paid pick-up service:
US\$100/person/time

✂ 24-hour free hotel shuttle:

The Information Center next to the baggage claim area in the Fairbanks airport provides free calls to hotels. After you arrive please contact your hotel to arrange to be picked up by the shuttle. The hotels only accept shuttle bookings from guests that have already arrived at the airport. There is no way to make an advance reservation.

When you book the hotel shuttle, please provide the hotel with your personal information: full name (in pinyin), number of people, etc.

After you call to book, the hotel shuttle will take around 30 minutes to arrive at the airport.

Hotel shuttle pick-up location: Fairbanks International Airport, outside the arrivals area, designated hotel shuttle pick-up area.

✂ Fairbanks Taxi Information:

Taxi pick-up location: Fairbanks International Airport, outside the arrivals area, designated taxi pick-up area.

From the airport to most Fairbanks hotels, the cost is about US\$20-30 per taxi.

We are here to make your greatest dream vacations come true! Welcome to Fairbanks, Alaska's second-largest city, with its location and climate making it known as the "Northern Lights Capital." Check in to the hotel directly upon arrival (at most hotels you can check in after 3:00 p.m.).

At 10 pm, to escape the urban light pollution, take the **Aurora Shuttle** to our carefully selected **Aurora-Viewing Lodge**. It's an excellent location that will increase your chances of observing the Northern Lights. Our professional guides will introduce you to the Northern Lights and instruct you in camera parameter set-up and aurora borealis shooting techniques to help you take stunning aurora photos. Free hot drinks, coffee and a Northern Lights monitoring screen are available in the cabin. Here, you can also warm up after watching the aurora (**1st Aurora Viewing**). You will then return to the hotel to rest at around 2 am the next morning.

Night

Fairbanks

Fairbanks, Alaska's second-largest city, with a population of 100,000, is a transportation hub for expeditions deep into Alaska's interior and Arctic Circle. It is also the world's best place to see the Northern Lights! Make your dreams come true by visiting the beauty of Fairbanks! Plus, with more than 243 days of clear night skies each year you are very likely to catch at least one.

Night

Hotel: Hyatt Place Fairbanks Or Bridgewater Hotel Or Same level

Day 2

Fairbanks - Vehicle - **Santa Claus House** - Vehicle - **Museum of the North** - Vehicle - **Fairbanks**

All day

Today you'll enjoy a leisurely morning at the hotel. You will depart at 1 pm for the famous "Santa Claus House" in the town of **North Pole**, which, in order to create a strong Christmas atmosphere in Santa's hometown, features a huge 16-meter-tall santa statue and 2-meter-tall polar bear and moose statues. Many of the surrounding public facilities are also decorated in a Christmas theme. Later, you'll follow your guide to the **Museum of the North** on the University of Alaska's Fairbanks campus, the best place for visitors to discover the mysterious Arctic world and the real life of early locals. With its unique architecture, the museum is one of Fairbanks' landmarks. The museum is divided into different exhibition halls, which not only give a detailed introduction to the local environment and history, but also display some rare arctic animal specimens ("Blue Babe", mammoth bones, a nearly 3-meter-tall brown bear, etc.). Afterwards you will return to the hotel for a rest. (If the Museum is closed, you will visit the Morris Thompson Cultural Center and be refunded your \$12 Museum of the North ticket fee on site).

At 10 pm, to escape the urban light pollution, take the **Aurora Shuttle** to the surrounding area outside Fairbanks, in an excellent location that will increase your chances of observing the Northern Lights. Our professional guides will introduce you to the Northern Lights and instruct you in camera parameter set-up and aurora borealis shooting techniques to help you take stunning aurora photos. Free hot drinks, coffee, cookies and a Northern Lights monitoring

screen are available in the cabin, where you can warm up after watching the aurora (**2nd Aurora Viewing**). You will return to the hotel to rest at around 2 am the next morning.

Options:

1. **Dog-Pulled ATV Experience** (approximately 2 hours total)
2. **Ice Fishing Tour** (approximately 4 hours total)
3. **Snow Mobile Tour** (approximately 2-4 hours total)

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

All day

Dog Sledding Adventure

Visit Alaskan local Leslie's sled dog kennel. Income from tours allows Leslie to continue the grand tradition of dog sledding by training young mushers and helping them raise funds to compete in the annual Alaskan dog sled races that have become so popular all over the world. Two passengers in the sled husband's company to ride the same sled, sledding in the forest road, splashing white snowflakes, the process is quite thrilling (experience about 20-25 minutes)! While waiting for a ride, you'll also have the opportunity to get up close and personal with cute dogs. (From September to early November, in case of insufficient snowfall, the dog sled will be replaced by a dog pull ATV experience, about 10min.)

Ice Fishing Tour

Ice fishing is a winter favorite for Alaskans. You'll learn the fishing skill with a fishing expert. After catching the fish, the guide will also process a grilled fish for each guest on site, allowing you to taste the freshest fish, and then release the extra fish back to the snow lake.

Snow Mobile Tour

Join the snowmobile in Alaska, one of the hottest snow and ice events in the region, you can choose 30 mins or 60 mins for ride, accompanied by an experienced guide.

Night

Hotel: Hyatt Place Fairbanks Or Bridgewater Hotel Or Same level

Day 3

Fairbanks

All day

Today you will enjoy a leisurely day in Fairbanks! You can make your own arrangements or choose an optional activity to participate in for an additional fee. At 10 pm, to escape the urban light pollution, take the **Aurora Shuttle** to our carefully selected **Aurora-Viewing Lodge**. It's an excellent location that will increase your chances of observing the Northern Lights. Our professional guides will introduce you to the Northern Lights and instruct you in camera parameter set-up and aurora borealis shooting techniques to help you take stunning aurora photos. Free hot drinks, coffee, cookies, and a Northern Lights monitoring screen are available in the cabin. Here, you can also warm up after watching the aurora (**3rd Aurora Viewing**). You will then return to the hotel to rest at around 2:00 to 3:00 the next morning.

Options:

1. **Chena Hot Springs Resort Tour** (approximately 7 hours round trip)
2. **Castner Glacier Ice Cave Tour** (approximately 8 hours round trip)
3. **Denali National Park Walking Tour** (approximately 7-8 hours round trip)

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

All day

Chena Hot Springs Resort Tour

Depart from your hotel around 11 am and travel to Chena Hot Springs Resort, famous for its century-old hot spring, interesting ice sculpture museum, and an advanced renewable energy project, making it one of the must-see attractions for almost every visitor to Fairbanks! You can relax in the outdoor natural hot springs, a particularly incredible experience when the surroundings are snow-covered. You will also have the opportunity to visit the year-round ice sculpture museum (at additional expense), which exhibits the work of world-class ice sculpture champions, including tables, chairs, and so on all made of ice. Those interested can visit the ice bar to sample an Apple Martini in a cocktail glass made of ice (at additional expense, must show ID and be at least 21 years old).

Notes:

- 1) You must wear a bathing suit in the hot springs, please prepare in advance.
- 2) For safety reasons, minors under age 18 may not enter the outdoor natural rock pool, but they may use the indoor pool and the outdoor hot tub.
- 3) If you choose not to enter the hot springs for your own reasons, the fee is not refundable.

Castner Glacier Ice Cave Tour

Depart from your hotel in the morning and drive south along Richardson Expressway to Castner Glacier Ice Cave. The scenery along the road is beautiful. After getting off the car, you will follow the guide for about 2 miles to reach the largest valley ice cave in North America. This place is located in the east of Alaska Mountains, connected with the Castner Glacier, and you can feel its huge and profound only when you visit the ice cave mouth. The blue ice cave can be called the miraculous work of nature. The whole cave body is covered with ice layer accumulated for ten thousand

years, which is crystal clear. Because the ice layer and mountain minerals have been infiltrating each other for years, the charming orchid ice layer occasionally appears metal texture, which is as beautiful and elegant as gold inlaid jade. While experiencing the visual stunning here, you can also experience the collision between nature and human beings in the long history.

Denali National Park Walking Tour

Depart from your hotel around 10 am and travel by car to Denali. The drive from Fairbanks to Denali is very beautiful, with views of the magnificent Alaska Range mountains to the South, and colorful forest flanking the road. If you are lucky, you may even see some wildlife on the way. Denali National Park is one of the longest-protected ecological preserves in the world. Weather permitting, your guide will take you on a short hike in the park.

Night

Hotel: Hyatt Place Fairbanks Or Bridgewater Hotel Or Same level

Day 4

Fairbanks

All day

Today you will enjoy a leisurely day in Fairbanks. You can make your own arrangements or choose an optional activity to participate in for an additional fee. Due to limited time, it is only possible to choose one out of the three optional activities below.

Options:

- 1. Overland Adventure Across the Arctic Circle** (drive both ways, round trip about 16 hours)
- 2. Fly Over the Arctic Circle Adventure** (Fly northbound, about 1.5 hours, drive back, about 10 hours)
- 3. Aurora-Viewing Lodge or Aurora Chasing** (approximately 4 hours round trip):

If you need to depart Fairbanks the following day, please book your flight for no earlier than 7 am, to avoid missing your flight.

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

All day

Overland Adventure Across the Arctic Circle

Depart in the morning and take an arctic arctic bus along **the Dalton Highway**, one of Alaska's most remote and challenging roads. The whole road is 414 miles long, and is one of the world's "Ten Roads of Death." On the way you can observe the arctic tundra wilderness, with the possibility of seeing wildlife such as caribou, foxes, wolves, bears, or

musk ox. You'll also pass over one of North America's five largest rivers, **the Yukon River**, and see an incredible product of human engineering, **the Trans-Alaska Pipeline**, which crosses the state from north to south. Finally, you will arrive at the sign indicating you've reached the Arctic Circle (66°33' north), and receive a special "**Arctic Circle Exploration Certificate**" to remember your trip. You'll return to Fairbanks between 2 to 3 am. If you need to depart Fairbanks the following day, please book your flight for no earlier than 7 am, to avoid risking missing your flight.

Fly Over the Arctic Circle Adventure

Start by going to the airport to take a small sightseeing plane to the town of Coldfoot. From the plane you'll get majestic bird's-eye views of the snow-covered tundra. Upon arrival, you can send a postcard to your friends and family at the **Arctic Post Office** in Coldfoot. In the afternoon you'll return to Fairbanks via the famous **Dalton Highway** on a specially-equipped arctic bus. On the way, visit the **Trans-Alaska Pipeline**, **the Yukon River**, and the Alaska **Arctic Circle** (66°33' north) marker, where you will receive an "**Arctic Circle Exploration Certificate**". You'll return to Fairbanks between 2 to 3 am.

Aurora Viewing Cabin or Aurora Chasing

At 10 pm, to escape the urban light pollution, take the Aurora Shuttle to our carefully selected **Aurora-Viewing Lodge**, where you can stay warm while waiting for the Northern Lights to appear. Our professional guides will introduce you to the Northern Lights and instruct you in camera parameter set-up and aurora borealis shooting techniques to help you take stunning aurora photos. If you choose the **Aurora Chasing**, we will go to the surrounding area of Fairbanks by car and follow the guide to find the northern lights. You will return to the hotel to rest at around 2 am the next morning.

Night

Hotel: Hyatt Place Fairbanks Or Bridgewater Hotel Or Same level

Day 5

Fairbanks - Vehicle - Alaska Aurora Winter Train - Vehicle - Anchorage

All day

From the hotel in the morning, you'll take the Alaska Aurora Winter Train* northbound to Anchorage (08:30-20:00), Aurora Winter Train are very popular in the area and only travel on weekends, passing through the Alaska Mountains, Mount Denali, which travels at a slow speed that makes you relaxed and relaxed to enjoy the gold-and-gold along the way Magnificent views.

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

Night

Hotel: Holiday Inn Express Anchorage Or Comfort Inn Downtown Ship Creek Or Same level

Day 6

Anchorage - Vehicle - Matanuska Glacier - Vehicle - Anchorage

All day

In the morning, the hotel gathers and departs by car to **Matanuska Glacier** for a glacier walking experience (about 2 hours) led by a professional guide. The Matanuska Glacier, Alaska's largest accessible glacier, is classified as a valley glacier, which, by its own gravity, is like a river covering the valley, winding north from the Chugachi Mountains to the Glen Highway, the most popular roadside attraction between Anchorage and Glenalton. About 10,000 years ago, the Matanuska Glacier began to retreat to its present position, and has not changed significantly in nearly two decades. Due to the geomorphological characteristics of the valley glaciers, the Matanuska Glacier is ideal for many glacier hikers due to its geomorphological characteristics, which make it more prone to sunny weather in winter than in the surrounding area. And this area is one of the most spectacular and breathtaking in Alaska because of the addition of glaciers and sheep mountains.

Tips:

1. It is recommended to wear a warm down jacket, velvet jacket, hat, scarf, anti-ski boots, sunglasses, etc. , pay attention to the safety of your feet.
2. Be sure to comply with the guide requirements during the walk and sign the disclaimer required by the Park Service.
3. Free walking equipment such as helmets and non-slip shoe chains.

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

Night

Hotel: Holiday Inn Express Anchorage Or Comfort Inn Downtown Ship Creek Or Same level

Day 7

Anchorage - Vehicle - Home

All day

Today you will enjoy a leisurely day in Anchorage. You can make your own arrangements or choose an optional activity to participate in for an additional fee.

Options:

1. **Anchorage Turnagain Arm Wonderland Tour** (approximately 7-8 hours round trip).

Meals: Breakfast: at hotel; Lunch & Dinner: on your own

Tips:

1. Please check out the hotel before your departure today, and make reasonable arrangements for time and luggage storage
2. If you participate in the Turnagain Arm Wonderland Tour, please book a flight that leaves after 19:00 to ensure that you have enough time to complete the day's trip.
3. 24-hour free airport shuttle service is provided through your hotel, please reserve with the hotel staff in advance. Information need to reserve the shuttle: room number, name (in pinyin), number of people, departure time.
4. For flights within the U.S., please arrive at the airport at least 2 hours in advance.
5. If you plan to continue your stay in Anchorage after your tour, you can book a hotel extension in advance.

****The sequence of activities in this tour itinerary is subject to change based on the tour departure date, weather conditions, etc., but the content of the tour will not change. The below sequence is provided for reference only, and may not match your final itinerary.****

****The Northern Lights are a natural phenomenon whose appearance and visibility are dictated by weather and other natural conditions. Thus, there is no guarantee that you will see them.****

****If there are discrepancies between any time stated in the itinerary and the time given by your guide, please meet at the time your guide has informed you of.****

All day

Anchorage Turnagain Arm Wonderland Tour

In the morning, the hotel gathers and departs by car to the Turnagain Arm. The crystal and shining glacier and the rolling Chugach Mountains are complementary, which makes me feel like a fairyland on earth. Leave precious photos at Beluga Point, the photo location of Xida along the way. Then we arrive at Alyeska Ski Resort, where you can take the sightseeing cable car (cable car ticket) to the top of the mountain to enjoy the beauty of the snow mountain. Then return to the downtown of Anchorage. In the afternoon, go to the earthquake park in the northwest of the city and Captain Cook Memorial (about 30 minutes in total). This is the best place to enjoy and photograph the beautiful scenery of Cook Bay. Enjoy duty-free shopping in the department stores on the Fourth and Fifth Avenue in downtown Anchorage and the art stores of Alaska aboriginal artists (about 1 hour). Unique and dazzling souvenirs will definitely surprise you everywhere and make you forget to leave. It is expected to return to the hotel around 16:00.

Cost Description

Cost includes

1. Hotels described in the itinerary, or equivalent hotels.
2. Airport pick-up service within a specified time.
3. Local guide/driver service.
4. Tour bus service, with the specific vehicle type determined by the size of the group.
5. Attraction entrance fees noted in the itinerary.
6. Some hotel breakfasts, and meals listed as included in the itinerary.

Cost excludes

1. Transportation to/from Alaska, and transportation within Alaska that is not included in the itinerary.
2. Guided airport drop-off service, and pick-up service outside the specified time period.
3. Optional activities and entrance fees not included in the itinerary (Prices are subject to change without prior notice; Tickets should be purchased from the tour guide).
4. Lunch, dinner, and other meals not included in the itinerary.
5. In accordance with local standards, you may tip your guide based on the quality of their service. Standard tips are as follows:

- . Airport pick-up service: \$5/person/time
- . Aurora viewing, Dog Sledding, Snow Mobile, Ice Fishing: \$10/person/time
- . Denali Walking Tour, Chnena Hotsprings: \$15/person/day
- . Matanuska Glacier, Castner Glacier Ice Cave Discovery: \$20/person/day
- . Arctic Circle trips: \$25/person/day

Please pay tips to your guide on the day of your tour, to express your respect and gratitude for their work.

Extra expense

Item name	Price description	Description
Aurora Viewing Lodge	Per person: \$119.00;	Minimum 2 people
Aurora Chasing	Per person: \$79.00;	Minimum 2 people
Dog Sledding Adventure	Per person: \$139.00;	Minimum 2 people Switch with ATV depend on snowfall
Castner Glacier Ice Cave Tour	Per person: \$229.00;	Minimum 4 people required.

Denali National Park Walking Tour	Per person: \$189.00;	Minimum 4 people
Snow Mobile Tour	30min ride: \$129.00 ; 60min ride: \$169.00 ;	Minimum 2 people Middle of Nov. to End of Mar.
Ice Fishing Tour	Adult: \$149.00 ; Child (2-11): \$119.00 ;	Minimum 4 people Middle of Nov. to End of Mar.
Overland Adventure across the Arctic	Per person: \$269.00;	Minimum 4 people, needs to be confirmed twice
Arctic Circle Aurora Fly Drive Adventure (Morning Departure with Brooks Range Safari)	Per person: \$599.00;	Minimum 4 people, needs to be confirmed twice
Arctic Circle Aurora Fly Drive Adventure (Afternoon Departure)	Per person: \$519.00;	Minimum 4 people, needs to be confirmed twice
Chena Hot Springs Resort Tour	Per person: \$129.00;	Minimum 2 people
Chena Hot Spring Resort Ice Museum	Per person: \$15.00;	On-site purchase only
Chena Hot Spring Ice Museum Apple Martini	Per person: \$15.00;	Must be at least 21 years of age, voucher purchase on site
Anchorage Turnagain Arm Wonderland Tour	Per	Minimum 4 people

	person: \$109.	
	00;	

Know Before You Book

Essential Information About Booking:

1. This tour is led by a local Chinese-speaking guide (except where otherwise noted); with a **minimum group size of 2 people**, it can be immediately confirmed.
2. We strongly suggest that you wait to buy plane tickets until after you receive your confirmation from us.
3. **Please provide us with your flight information and phone number at least 10 days ahead of your tour departure. Otherwise we will be unable to send you the final confirmation.**
4. If you do not provide our company with your correct flight information in time, and as a result we do not have a car and staff member available, we reserve the right to refuse any free airport pick-up or drop-off service originally offered. We apologize for any inconvenience this may cause.
5. Alaska fire code does not permit adding extra beds in hotel rooms. All hotel rooms have either one or two beds.
6. This product is priced as a package tour. If you are unable to participate in some of the tour activities or unable to use any part of the itinerary or included services, we are unable to give any refunds.

Notes for Participation:

1. This tour requires you to bring a photo ID, such as a foreign passport with an American visa, or an American driver's license.
2. The sequence of activities in this tour itinerary is subject to change based on the tour departure date, weather conditions, etc., but the content of the tour will not change. The sequence in the above itinerary is provided for reference only, and may not match your final itinerary.
3. If there are discrepancies between any time stated in the itinerary and the time given by your guide, please meet at the time your guide has informed you of.
4. Different guides are assigned to each day tour, so each day you will have a different guide leading your tour.
5. While observing the aurora, in order to avoid affecting the experience of others, please **do not** use flash photography.
6. It is very cold in Alaska in winter, so please bring appropriate warm clothing, such as: down jacket, fleece jacket, hat, scarf, boots with traction, sunglasses, etc.
7. On the Dalton Highway lingering in the middle of the road is strictly prohibited. Guests must take responsibility for any safety incidents resulting from such behavior. It is recommended that you enjoy the views from the side of the road.
8. For safety reasons, minors under age 18 may not enter the outdoor natural rock pool, but they may use the indoor pool and the outdoor hot tub.
9. Minors under the age of 18 are required to be accompanied by at least one adult at all times or to submit a disclaimer signed by their guardian.
10. If you didn't book any optional activities available on the tour in advance, you can talk with your guide about

booking these activities. In this case payment must be made in cash.

11. Please be aware, if you are not able to meet your guide at the appointed time and place due to personal reasons (including but not limited to illness, accidents, running late, etc.), and thus miss the chance to board the bus and cannot participate in the tour, we are afraid we cannot refund your fee for that day.

- **Please arrive at the pick-up location least 10 to 15 minutes early.**

- You may call us within 1 to 2 days of your tour to confirm the pick-up time and location.

12. If, due to unpreventable circumstances (including but not limited to: natural disasters, political and social situations, accidents and malfunctions, road closures, etc.), adjustments must be made to the tour in order to protect the safety and welfare of all guests in the tour group, our company reserves the right to take measures including changing the time or content of the tour or even canceling some or all tour activities. The related tour fees cannot be refunded, and any additional costs incurred (i.e. extended hotel stay, transportation, meals, plane ticket changes) must be borne by the guests.

- Natural disasters: flood, earthquake, hail, snowstorm, tsunami, etc.

- Political & social situations: war, shutdown, protest, regime change, policy change, terrorist attack, etc.

- Accidents and malfunctions: tour bus or other transportation equipment malfunction, sudden damage to recreational equipment, traffic accident or other blockage of roads, etc.

- Road closures: roads impassable due to weather conditions, traffic accidents, etc.